

S. No	FAQ	Answer
1	Which are the regulators for NABFID?	NaBFID is an AIFI regulated by RBI.
2	Whether Parent company's turnover can be submitted for turnover eligibility?	Turnover will be calculated based on independent entity financial statements.
3	For submission of Financial Statements for 3 years, Whether Parent company's Financial Statements can be submitted?	No. Profitability will be calculated based on independent entity financial statements.
4	Is there any preferred cloud service provider?	We have no preferred Cloud service provider.
5	Is the bidder expected to procure cloud tenancy?	The RFP is for Cloud based system under SAAS model. NaBFID will not have any hardware the bidder has to manage and provide all solutions.
6	Is the bidder expected to manage the cloud services?	Under SAAS model the bidder will have to manage everything we will be paying the agreed fees.
7	Does NaBFID have any existing licenses like database, middleware etc. that we can reuse for this engagement to avoid duplication of costs?	NO
8	As a software vendor, we have a standard agreement format. Can that be used after discussion on specific points, if required?	We have furnished our standard SLA approved by our legal. Any changes to the same will require legal approval.
9	Kindly inform the concession in turnover available for a MSE (Micro & Small Industries) having NSIC certificate.	Concessions are available by a NSIC certificate holder having START UP status only.