



Bid Number	GEM/2023/B/4088610
Bid Issue Date	19.10.2023
Item Category	Customized AMC/CMC for Pre-owned Products - FIREWALL; CHECKPOINT; Comprehensive Maintenance Contract (CMC) - DR
Pre-bid Meeting Date	October 25, 2023, 1200 hours
Issue of pre-bid clarifications	October 27, 2023

Pre-bid Queries and Bank's Clarification

S. N.	Section of Bid	Clause as per Bid	Clarification sought by Bidder	Bank's Response
1	NA	NA	The solution deployed has security management server. Whether the scope of vendor includes AMC of management server (hardware)?	Clarification The security management software is deployed on separate server (hardware). AMC of management server is taken by the Bank and is not part of the current scope of tender.

Note: All other terms and conditions are as per bid document.

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