भारतीय लघु उद्योग विकास बैंक
SMALL INDUSTRIES DEVELOPMENT BANK OF INDIA

एकीकृत ट्रेजरी प्रबंधन सॉफ्टवेयर सोल्यूशन की खरीद और कार्यान्वयन हेतु प्रस्ताव का आमंत्रण
Request for Proposal for
Procurement and Implementation of Integrated Treasury Management Software Solution

निविदा सुंदभव सुंख्या/Tender Reference No.: 400/2022/1671/BYO/RMD dated November 11, 2021.

बोली पूर्व प्रश्न प्रस्तुत करने की तिथि Pre-bid Queries Submission Date	नवंबर November 17, 2021, 6:00 PM
पूर्व-बोली प्रश्नों पर स्पष्टीकरण जारी करने की तिथि Clarifications on Pre-bid Queries Issue Date	नवंबर November 18, 2021
बोली जमा करने की अंतम तिथि Last date for submission of bids	दिसंबर December 02, 2021, 4:00 PM

Sr. No.	Pg No.	Section Name	Requirement as defined in RFP/ Annexures/ Clause	Query/ Clarification	SIDBI response
1	11	Existing Setup	The existing database for Credence application is Oracle (11g). The Bank is using the latest oracle DB versions in other applications. Flexcube by Oracle Corporation is being used as CBS in the bank.	Please confirm whether SIDBI have any additional DB Licenses. OR bidder Need to propose?	The Bank has no additional Oracle DB licenses. Bidder needs to procure separately DB licenses as a part of proposed solution as per the requirement of the solution.
2	20	3.1 Key Requirements	Bidder will provide Server Hardware & OS, Database, Middleware, etc. required for implementation of the proposed ITMS solution, the details for which shall be provided as per Annexure – XXIV.	Both the statements are contradictory, we need more clarity on infrastructure proposition, whether bidder need to propose final costing for Hardware, OS, DB and Middleware OR sidbi will do TCO only.	Bidder needs to provide Hardware, OS, DB and Middleware and include the cost as per format provided in commercial bid.
3	61	B. Installation /Implementati on 7.12.8	The Bidder shall install the software in the Bank provided VMware environment at DC, DR and UAT environment and integrate with existing network (LAN/WAN/SAN).		
4	97	8.11.8 Uptime for Hardware Components	The bidder shall guarantee an uptime of 99% for the hardware components including OS during warranty and also during AMC.	99% uptime of the hardware is required at DC OR Both the DC and DR Side.	Uptime is for both DC and DR Side.
5	203	IT Requirements, point 21	Provide Backups during the EOD such as pre-EOD, during EOD(Break point), post EOD.	Do Bidder need to propose Backup Solution ? if Yes for both DC and DR ?	No, backup infrastructure will be provided by the Bank.
6	97	8.11.8 Uptime for Hardware Components	The bidder shall guarantee an uptime of 99% for DC and DR Site for the hardware components including OS during warranty and also during AMC	Do bider need to propose HA for DC and DR both the Environment?	Yes.

7	152	Annexure – XVIII: Functional and Technical Requirements and Response	Forex: Chat Module (Trade finance Module)	Please mention the type of transactions apart from MFC, Remittances, Bills which will be serviced by the chat module. Also provide the details on number of branches.	Pl refer Annexure –XVIII: Functional and Technical Requirements and Response of RfP. There is no requirement for Forex Chat module.
8	169	Annexure – XVIII: Functional and Technical Requirements and Response	Incorporation of counterparty LEI check at deal verification time	Please provide further details on Counterparty LEI.	For further details please refer Sr no 36 of Annexure – XVIII: Functional and Technical Requirements and Response at page 171.
9	193	Functional and Technical Requirements and Response	Calculation of Capital Charge (Standard approach) on Market Risk – Basel I & Basel III	Please confirm if the requirements are for Basel II and not Basel I	Calculation of Capital Charge (Standard approach) on Market Risk is required as per Basel I & Basel III.
10	151	Functional and Technical Requirements and Response	Dealer Work Station (Merchant/Interbank)	Please mention the type of Transactions and brief understanding of merchant workflow.	All trade finance transactions like TT/DP/LC etc which will flow from branches on behalf branch customers/merchants.
11	128	Annexure	Annexure – XXV:: Application Integrity Statement	Envelope number is missing, it has to be part of which envelope. Pls mention.	Annexure – XXV:: Application Integrity Statement should be included Envelope No. I Minimum Eligibility Bid.
12	100	Annexure	Annexure – I:: Bid Forwarding Letter	Bid Price: We have enclosed a Demand Draft / banker's cheque of the sum of Rs.5000/- (Rupees Five Thousand only) towards non-refundable bid price. Pls correct - it should be 5900/-	Annexure – I :: Bid Forwarding Letter of RfP Sr no 2 at page 100 may be read as under "Bid Price: We have enclosed a Demand Draft / banker's cheque of the sum of Rs.5900/- (Rupees Five Thousand & Nine Hundred only) towards non-refundable bid price."

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