

**Pre-Bid Meeting on 19/10/2023 – Addendum &
Clarifications**
Procurement of Centralised CKYC solution
GEM/2023/B/4061794 dated October 16,2023

Corrigendum:

1. An error has been observed in the Commercial Bid EXCEL file uploaded as part of RfP on GeM bid. Revised Commercial Bid EXCEL file (Commercial Bid CKYC_V1.0.xlsx) is made available on SIDBI website Tenders Section. Please use the revised EXCEL file to arrive at GRAND TOTAL COST (GTC).

S.N.	Page No. of bid document	Section No. of bid document	Clause as per bid document	Bidder Query	SIDBI Comments
1	3	Evaluation Methodology - Eligibility / pre-qualification criteria	<p>Criteria:</p> <p>The bidder should have implemented CKYC solution in at least two Banks/FI/other institution.</p> <p>Documents to be submitted as a proof:</p> <ul style="list-style-type: none"> • agreement from customers towards implementation of CKYC in India. • Multiple work orders / agreements copies may be submitted to showcase the experience. • For completed projects, certificate from customer also required to be submitted. 	<p>Should this be CKYC Standalone or implementation of KYC including CKYC would work?</p> <p>Also, can this be lightened.</p>	<p>Scope should clearly cover implementation of CKYC solution if work order is for multiple solution implementation.</p> <p><u>No Change in the eligibility criteria.</u></p>
