

Corrigendum to RfP for Appointment of Manpower Recruitment Consultant/Agency for engagement of Customer Service Associates (CSAs) on Outsourcing Basis issued by ROND on November 05th, 2021.

Sl. No.	Existing Clause	Modified Clause
1.	Content of Sl. No. 3.18 (Indemnity)	No Change
2.	Sl. No. 3.8: Payment "The SIDBI shall be making consolidated payment on monthly basis which shall include (i) Monthly remuneration of engaged CSAs and (ii) the service fee charged by the consultant/ agency for the services provided by them, including all applicable taxes. The above payments from SIDBI will be made only post completion of month of service till the termination of engagement. The above monthly payment shall commence from the completion of first month of service of the engaged CSA. No advance payments shall be considered in this regard.	Sl. No. 3.8: Payment "The SIDBI shall be making consolidated payment on monthly basis which shall include (i) Monthly remuneration of engaged CSAs and (ii) the service fee charged by the consultant/ agency for the services provided by them, including all applicable taxes. The above payments from SIDBI will be made only post completion of month of service till the termination of engagement. The above monthly payment shall commence from the completion of first month of service of the engaged CSA. No advance payments shall be considered in this regard. The Consulting agency shall raise the monthly invoice by 1 st working day of next month. SIDBI shall make the payment to the agency within 5 working days."
3.	Details of Sl. No. 1 of Annexure III "The Bidder should have been in operations in India at least since April 01, 2015 with the ability to service the client across state and should have a local office in the city, for which requirement is posted. The Bidder should be a Government Organisation/ Public Sector Undertaking/ Public Limited Company / Private Limited Company/ Limited Liability Partnership/ Partnership Firm / Proprietary firm. It should be registered or incorporated in India."	Details of Sl. No. 1 of Annexure III "The Bidder should have been in operations in India at least since April 01, 2015 with the ability to service the client across state and should preferably have a local office in the city, for which requirement is posted. The Bidder should be a Government Organisation/ Public Sector Undertaking/ Public Limited Company / Private Limited Company/ Limited Liability Partnership/ Partnership Firm / Proprietary firm. It should be registered or incorporated in India."
4.	4th para of sl.no.6.5 (Technical Evaluation) at page 30 "A presentation before the Evaluation Committee of the Bank is to be made by the eligible firms on the understanding of the key alignment issues and opportunity areas for increasing Board effectiveness, proposed Methodology and Approach to be adopted, time frame for conducting the Board evaluation and implementing recommended actions and proposed team. The technical capabilities and competence of the Board Advisory firm should be clearly reflected in the presentation."	4th para of sl.no.6.5 (Technical Evaluation) at page 30 "A presentation before the Evaluation Committee of the Bank is to be made by the eligible firms on the understanding of the key alignment issues and opportunity areas for hiring CSA/ similar roles, proposed Methodology and Approach to be adopted, time frame for hiring CSA and implementing recommended actions and proposed team. The technical capabilities and competence of the Consultant agency should be clearly reflected in the presentation."

5.	Heading of Annexure V at page no.38, "Please use the format below to provide information for which your firm was contracted for carrying out Board Evaluation related assignment(s)"	Heading of Annexure V at page no.38, "Please use the format below to provide information for which your firm was contracted for hiring of CSA/ similar roles related assignment(s)."
6.	Board Advisory firm" in the RfP shall be read as "Consultant agency".	