



भारतीय लघु उद्योग विकास बैंक
SMALL INDUSTRIES DEVELOPMENT BANK OF INDIA

Supply, Installation, Testing and commissioning (SITC) of Vertical wall mounted Storage Electrical Water Heaters (Geysers) for 15 nos. of SIDBI's residential Flats at 16MMM Marg, Lucknow-226001.

Sealed quotations are invited from Authorised Dealers/Distributors based at Lucknow interested in SITC of 15 nos. of 25 litres Electrical Water Heaters (Geysers) and 52 nos. of 25 litres Electrical Water Heaters (Geysers) ,vertical wall mounted storage type of reputed make such as Havells, Crompton Greaves, Racold, Jaquar, Bajaj etc. with 5 star energy rating from BEE and having Company's Authorised Service Center at Lucknow for its Residential flats at 16 MMM Marg, Lucknow. Dealers/Distributors should be authorized by the Original Equipment Manufacturers(OEM) and should have achieved annual sales turn over of ₹25 Lakh in any of the last three financial years. The pre-qualification criteria along with terms and conditions are furnished in the **Annexure I and Annexure II** respectively. The Tender Documents are also available in the office of the undersigned during 10:00 hrs to 15:00 hrs on any working day (except Saturday , Sunday and Holiday under NI Act) between **May 06, 2014 and May 19, 2014 on payment of ₹200/- (Rupees Two Hundred only)** as non refundable Application Money.

The quotations should be submitted in two parts in two separate sealed **non-window envelopes** described as under:

Part I (Technical Bid) in sealed cover, containing details of Constitution of the Dealers/Distributors, authorization as dealer / distributor by OEM, annual sales turnover, Income Tax Assessee, service tax registration, VAT/TIN no., Technical specifications of supply item, General terms and Conditions etc., duly supported by documentary proof. The format is enclosed at **Annexure III and Appendix to Annexure III and Annexure II**. All pages should bear the signature of the authorised person and seal of the dealer/Distributor.

Part II (Financial Bid) in sealed cover, containing the financial bid (in prescribed proforma) for Supply, Installation, Testing and commissioning (SITC) of Vertical wall mounted Storage Electrical Water Heaters (Geysers) **All pages should bear the signature of the authorised person and seal of the dealer/Distributor.**

The format is enclosed at **Annexure IV**.

Bidders are advised to undertake the site visit before bidding and confirm themselves about the suitable models of Geysers in the required capacities. The site will be available for inspection from 2.00 pm to 5.00 pm on May 13, 2014 and May 14, 2014.

Non refundable Application Money of ₹200/- (Rupees Two Hundred only) by way of Demand Draft /Pay Order/ Bankers Cheque drawn in favour of "Small Industries Development Bank of India", payable at Lucknow may be submitted along with Part I (Technical Bid).

Earnest Money Deposit (EMD) of ₹14,000/- (Rupees Fourteen thousand only) by way of Demand Draft/Pay Order/Bankers Cheque drawn in favour of “Small Industries Development Bank of India”, payable at Lucknow may be submitted along with Part I (Technical Bid). EMD of unsuccessful Bidders will be returned without any interest after execution of contract agreement by successful Bidder.

The bids to be submitted should be addressed to “**The Deputy General Manager (Premises), Premises Vertical, Small Industries Development Bank of India, SIDBI Tower, 15, Ashok Marg, Lucknow - 226 001**” and superscribed ‘**Supply, Installation, Testing and commissioning (SITC) of Vertical wall mounted Storage Electrical Water Heaters (Geysers)**’. The bids should reach him not later than **1500 hrs. on May 19, 2014**. The bids which are not submitted in the prescribed manner will not be accepted. The Technical bids (Part I) would be opened on **May 19, 2014 at 1600** hours and the interested parties can make it convenient to be present at the time of opening the bids. **The Bank reserves the right to accept or reject any or all bids without assigning any reasons thereof.**

The Deputy General Manager (Premises),
Premises Vertical,
Small Industries Development Bank of India,
SIDBI Tower,
15, Ashok Marg,
Lucknow - 226 001

For further details visit : www.sidbi.in

Encl : As above

Pre-qualification Criteria

1. The Bidder should be authorized Dealer / Distributor of reputed Original Equipment Manufacturing (OEM) Companies such as Havells, Crompton Greaves, Racold, Jaquar, Bajaj, etc. and based at Lucknow [**Attach copy of Dealership/Distributorship certificate**].
2. Authorized service center of the OEM Company should be available at Lucknow.
3. The Bidder should have achieved annual sales turnover of ₹25 lakh in any of the last three Assessment Years i.e. AY 2011-2012, AY 2012-13 and AY 2013-14. [**Attach copy for the relevant AY**]
4. The Bidder should have Valid VAT/TIN registration of the state of Uttar Pradesh. [**Attach copy of registrations**].
5. The Bidder should be an Income-tax assessee having filed its Income tax return for the Assessment Years i.e. AY 2011-2012, AY 2012-13 and AY 2013-14 [**Attach copy of PAN and copies of return filed during Assessment Years i.e. AY 2011-2012, AY 2012-13 and AY 2013-14**].
6. The terms and conditions of the Supply, Installation, Testing and commissioning (SITC) of Vertical wall mounted Storage Electrical Water Heaters (Geysers) contract is given in the Annexure II.

The agencies qualifying the above pre-qualification criteria and agree to abide by the terms and conditions given in the Annexure II. may submit the “**Technical Bid**” in a separate sealed cover superscribing - **“Supply, Installation, Testing and commissioning (SITC) of Vertical wall mounted Storage Electrical Water Heaters (Geysers) for 15 nos. of Bank’s residential Flats at 16MMM Marg, Lucknow-226001”**

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General Terms and Conditions for Supply, Installation, Testing and commissioning (SITC) of Vertical wall mounted Storage Electrical Water Heaters (Geysers for 15 nos. of Bank's residential Flats at 16MMM Marg, Lucknow-226001)

1. Cost Details:

The quoted price should include all levies / taxes like Service tax, Sales Tax, Transportation, Customs, Excise, travelling charges, support service during warranty, **Octroi** if applicable etc.

SIDBI will not be in a position to supply Form-C or Form-D and Agency will have to arrange for Form 31 or 32 or any other road permit, if required, on behalf of SIDBI.

2. Payment Terms and Security Deposit :

The standard payment terms of SIDBI are given below.

- i. Bidder shall deposit with the Bank by Demand Draft/Pay order/ bankers Cheque in favour of Small Industries Development Bank of India a sum of ₹ 14,000/- (Rupees Fourteen Thousand only) by way of Earnest Money Deposit (EMD) along with the tender. EMD of unsuccessful Bidders will be returned after execution of the contract agreement by successful bidder. This amount will not carry any interest. If the successful bidder fails to accept the LOI / sign the contract or do not provide the required performance security or expresses inability to carry out the contract or fails to start the work within stipulated time, the Bank shall forfeit the bid security amount (EMD) of the bidder and ban the contractor from subsequent bidding for a period of 3 years
- ii. In the case of successful Bidder the Earnest Money Deposit shall be held by the Bank for due fulfillment of the contract as initial security deposit. Initial security deposit will be 2 % of the accepted value of the bid (Including the amount of EMD) . Also 8 % of the total value of work done will be withheld from the bill by the Bank as security deposit. The total security deposit shall be 8 % of the accepted contract value (including the Initial Security Deposit). This security deposit amount shall be released after satisfactory completion of one year of defects liability period without any interest. The defect liability period of one year

will reckon from the date of handing over the Geysers after successful Supply, installation, Testing and Commissioning.

- iii. 60% payment shall be made on supply (delivery) of geysers at Bank's flats at 16 MMM Marg, Lucknow – 226 001.
- iv. 32% Payment shall be made after Installation, Testing and Commissioning of Geysers at site.
- v. 8 % after successful completion of one year of defect Liability period and its certification by SIDBI representative.
- vi. All payments will be made by SIDBI, Lucknow through NEFT/ RTGS. The successful Bidder shall submit duly filled in Bank mandate form signed by the Bidder and countersigned by its Banker in the format supplied by SIDBI . Applicable TDS will be effected from payment.
- vii. Agency will be required to furnish the documentary proof of delivery, installation ,testing, commissioning, handing over the Geysers to SIDBI while claiming the payment.

3. Terms of Delivery:

All the Geysers shall be supplied, installed, tested and commissioned within **15 days from the date of purchase order.**

The exact address of delivery location is:

The Dy. General Manager (Permisses)
SIDBI Residential Flats ,
16 MMM Marg ,Lucknow 226 001

4. Insurance:

Geysers should be insured till commissioning and handing over to SIDBI.

5. Scope of Work, Installation & Acceptance :

- ✓ Delivery of Vertical wall mounted Storage Electrical Water Heaters (Geysers) confirming to specifications mentioned /agreed in Appendix to Annexure III,
- ✓ Fixing and Installations of the Electrical Water Heaters (Geysers) at desired locations of Kitchens and Toilets on all floors (8 floors) comprising 15 nos. of Residential flats at 16 MMM marg, Lucknow-226 001. Fixing and Installing at desired location with supply and fixing the accessories such as Anchor bolts, flexible reinforced hose pipe, connectors any modification / chiseling/plumbing etc. required for proper installation at desired

location and connection with Cold and Hot water inlet and outlet points, connection with Electric plug point including 15/20 Amp ISI marked 3 pin plug, etc . complete.

- ✓ Initial installation for one flat will be required to be executed as sample and on acceptance of the same with modifications, if any required /commented by SIDBI's representative, the balance work to be executed.
- ✓ Conduct test and checks and also demonstrate all the features of Electric Geyser to SIDBI representative. Rectify any Problem affecting the proper functioning of Electric Geyser/ commented by SIDBI representative. If particular unit does not function properly because of some Original Equipment Manufacturing defects, the same to be replaced immediately.

The Electric water Heaters (Geysers) will be deemed to be accepted only after these are supplied, installed, tested and commissioned as per SIDBI's requirement mentioned above.

6. On-site comprehensive warranty:

The OEM will give warranty/Guarantee for all the Electrical Water Heaters (Geysers) against defects arising out of faulty design, materials and media workmanship etc. complete for a period of 2 years or as per Original Equipment Manufacturing company policy from the **date of acceptance of the product.** In case of any problem during warranty/Gaurantee period the Bidder shall liaison with the authorised service center of OEM based at Lucknow for rectification of the problems immediately.

7. Force Majeure:

If the performance as specified in this order is prevented, restricted, delayed or interfered by reason of Fire, explosion, cyclone, floods, War, revolution, acts of public enemies, blockage or embargo, Any law, order, proclamation, ordinance, demand or requirements of any Government or authority or representative of any such Government including restrict trade practices or regulations, Strikes, shutdowns or labour disputes which are not instigated for the purpose of avoiding obligations herein, or Any other circumstances beyond the control of the party affected, then notwithstanding anything here before contained, the party affected shall be excused from its performance to the extent such performance relates to prevention, restriction, delay or interference and provided the party so affected uses its best efforts to remove such cause of non-performance and when removed the party shall continue performance with utmost dispatch.

8. Dispute Resolution:

In the event of a dispute or difference or difference of any nature whatsoever between the agency and SIDBI during the course of the assignment arising as a result of this order, the same will be referred to The General Manager (Premises) and his decision in the matter will be binding on both the parties .

9. Indemnity:

The agency will indemnify SIDBI against any claims due to agency's violation of any statutory provisions in the format supplied by SIDBI as per Annexure V at the time of execution of Agreement for the contract.

10. Damages to the Existing works / fittings – No damages shall be caused to the existing work / fittings / fixtures during supply / installation and commissioning of Geysers. Agency shall be fully responsible for rectification of such damages.

11. Contact Information:

Should you require any further clarifications, you may contact Shri Dhiraj Kumar, SIDBI, Lucknow Head Office (Tel.No. 0522-2288546-50,Extn. 766).

THE FORMAT FOR TECHNICAL BID
(For Supply ,Installation and commisioing 15 nos. 25 litre Electrical Water Heaters (Geysers) and 52 nos. 15 litre storage Electrical Water Heaters (Geysers) for 15 nos. of Bank's residential Flats at 16MMM Marg, Lucknow-226001)

From,

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To,

The Deputy General Manager (Premises),
 Small Industries Development Bank of India,
 Premises Vertical
 SIDBI Tower
 15, Ashok Marg
 Lucknow - 226 001

Sl. No.	Particulars	Details to be filled in by the Bidder
1	Name of the Bidder / Contact Person with contact nos. (Mob.no./Tel. no.)	
2	Regd. office/Business address of the Bidder	
3	Date of Incorporation/Constitution	
4	PAN/TAN of the Agency (Attach a copy of PAN/TAN card)	
5	VAT/TIN registration no. of the state of Uttar Pradesh. [Attach copy of registrations].	
6	Name of Reputed Original Equipment Manufacturing company of which Bidder is Authorized dealer/Distributor. (Attach copy of Dealer /Distributor Certificate)	
7	Whether the Agency has any Experience in execution of such kind of work? (Attach copy of Work Orders)	
8	Whether the Bidder has achieved annual sales turnover of ₹25 Lakh in any of the last three	

	Assessment Years (AY 2011-12, AY 2012-13 and AY 2013-14) (Attach copy of P&L A/C Certified/Audited by Chartered Accountant)	
9	Whether the Bidder is an Income Tax Assessee having filed its Income Tax return for the Assessment Years AY 2011-12, AY 2012-13 and AY 2013-14 (Attach copy of Income Tax Returns)	
10	Authorised Service center of Original Equipment Manufacturing company should be available at Lucknow. (Contact Details with Telephone nos. to be mentioned)	
11	EMD details (viz amount, date, issuing Bank and Branch of Bankers Cheque /Demand Draft details).	

I / We agree to abide by all the terms and conditions stipulated by SIDBI in Tender documents for supply ,Installation ,testing and commissioning of Electric Water Heater (Geyser).I/we hereby declare that the informations submitted by me/us are true to the best of my Knowledge and if at any stage it is found to be incorrect ,my bid/contract may be cancelled at the sole discretion of SIDBI.

Place:

Date:

SIGNATURE

Name and designation of the person signing:

Name and Seal of the authorized dealer/Distributor

(This format shall be sent in a separate sealed cover superscribing - "TECHNICAL BID Supply, Installation,Testing and commissioning (SITC)of Vertical wall mounted Storage

Electrical Water Heaters (Geysers) for 15 nos. of Bank’s residential Flats at 16MMM Marg, Lucknow-226001”

Appendix to Annexure- III

**Technical Specifications of 15 and 25 Litres
Vertical wall Mounted Storage type Electric Water Heater (Geyser) for 15 nos. of Bank’s
residential Flats at 16MMM Marg, Lucknow-226001**

S.no.	Description of Specification.	Requirements	Details to be filled in by the Bidder (Yes/No) or type of specification fulfillment/Remark .
1	Energy saving.	5 Star Certification by BEE	
2	Provision of Temperature regulator	Not necessary	
3	Power /Input Current,	230V, 50 Hz, Single Phase.	
4	Rated Power input in Watts.	2 KW	
5	Maximum Rated Pressure.	8 bar	
6	Storage capacity in Litres.	15litres & 25 litres	
7	Installation Type	Vertical wall mounted	
8	Dimensions Limit (in mm): (Compact dimensions will be preferred).	1. For 15 L Width:300 to 400 Depth: 300 to 400 Height:400-450 2. For 25 L Width: 350 to 450 Depth: 350 to 450 Height:450 to 550 The above dimensions are approximate based on the space available for installation at Site. (Bidders may inspect the site before bidding for suitable model).	
9	Body Type.	Rust, water proof and Shock Proof outer body with attractive looks and corrosion resistant inner tank, resistant to hard water.	

10	Element Type	Magnesium anode type coated with special coating to prevent from corrosion and hard water.	
11	Safety Valve maximum pressure.	8 bar maximum	
12	Anti syphon system to prevent back flow of water.	Required	
14	Warranty/Guarantee	As per Original Equipment Manufacturing Companies norms.	
15	Certifications	IS certification for Element	
16	Thermostat	Required	
17	Cut-out system.	Required	
17	Pressure relief valve.	Required	
18	After sales service and Maintenance	Authorised Service center of Original Equipment Manufacturing company should be available at Lucknow for after sales service and maintenance	
23	Indicating Lamps	Required	
24	Temperature Display	Not necessary	
25	Earth Leak Circuit Breaker	Not necessary	
26	Model/Make	i) 15 litre ii) 25 Litre	

Note: Brochure etc., clearly indicating the Quoted model of Geyser to be attached with Technical bid.

P A R T - II
THE FORMAT FOR FINANCIAL BID
(For Supply ,Installation and commisioing of 15 nos. 25 litres Electrical Water Heaters (Geysers) and 52 nos. 15 litres storage Electrical Water Heaters (Geysers) for 15 nos. of Bank's residential Flats at 16MMM Marg, Lucknow-226001)

From,

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To,

The Deputy General Manager (Premises),
 Small Industries Development Bank of India,
 SIDBI Tower
 15, Ashok Marg
 Lucknow - 226 001

FORMAT - Financial Bid

Electric Water Heater (Geyser) Brand/Make/Model:

S.N	Description	Unit	Unit Price	Quantity	Total Price (₹)
1	Supply Installation Testing and Commissioning of Vertical Wall mounted storage type 25 litres Electric water Heater (Geyser) as per specifications quoted in appendix to Technical Bid and with warranty/Guarantee as per OEM norms. Including supply and fixing of Anchor fastners, nut bolts, supply of accessories ,modification/rectification of civil works such as plumbing ,wiring etc.if any required to install the Geyser at desired location.	No.		15	
2	Supply Installation Testing and Commissioning of Vertical Wall mounted storage type 15 litres Electric water Heater (Geyser) as per specifications quoted in appendix to Technical Bid and with warranty/Guarantee as per OEM norms. Including Including supply and fixing of Anchor fastners, nut bolts, supply of accessories ,modification/rectification of civil works such as plumbing ,wiring etc. required to install the Geyser at desired location.	No.		52	
3	Total cost				

Note:

- i. All prices should be inclusive of all levies/ taxes like Service tax, Sales Tax, Transportation, Customs, Excise, travelling charges, support service during warranty Octroi if applicable, etc.
- ii. Prices quoted above should be valid for a period of **one month** from the date of submission of proposal.
- iii. We are aware that all the payments shall be subject to TDS, as applicable at the time of payment.

I / We agree to abide by the terms and conditions stipulated by SIDBI in the Tender for supply installation Testing and commissioning of Vertical wall mounted storage type Electric water Heater (Geyser) for 15 nos. of SIDBI's residential flats at 16 MMM Marg ,Lucknow- 226 001

Place:

Date:

SIGNATURE

Name and designation of the person signing:

Name and Seal of the authorized dealer/Distributor

(This format shall be sent in a separate sealed cover superscribing - **“FINANCIAL BID (For Supply ,Installation and commisioing 15 nos. 25 litre Electrical Water Heaters (Geysers) and 52 nos. 15 liter storage Electrical Water Heaters (Geysers)**)

Proforma of Indemnity Bond

To,

The Deputy General Manager (Premises),
SIDBI Tower,
15, Ashok Marg,,
Lucknow – 226 001

Dear Sir,

Sub: Supply, Installation, Testing and commissioning (SITC) of Vertical wall mounted Storage Electrical Water Heaters (Geysers) for 15 nos. of SIDBI's residential Flats at 16MMM Marg, Lucknow-226001

KNOW all men by these present that We M/s. _____ within the meaning of companies Act 1956 and having registered office at _____ (hereinafter referred to as "the Indemnifier") do hereby execute indemnity bond in favour of SIDBI, SIDBI Tower, 15, Ashok Marg, Lucknow – 226 001.

WHEREAS the SIDBI have appointed _____ as the Contractors for the captioned work

THIS DEED WITNESS AS FOLLOWS :

We, hereby do indemnify and save harmless SIDBI against and from :

1. Any third party claims, civil or criminal complaints / liabilities, site mishaps and other accidents of disputes and / or damages occurring, or arising out of any mishaps at the site due to faulty work, negligence, faulty construction and/or for violating any law, rules and regulations in force, for the time being while executing/executed fire fighting & fire detection works by us.
2. Any damages, loss or expenses due to or resulting from any negligence or breach of duty on the part of us or any sub-contractor/s if any, servants or agents.
3. Any claim by an employee of ours or sub-contractor/s, if any, under the Workmen Compensation Act 1923 and Employers Liability Act, 1938 or any other law rules and regulations in force for the time being and any acts replacing and/or amend the same or any of the same as may be in force at the time and under any law in respect of injuries to persons or property arising out of and in the course of execution of the contract work and/or arising out of and in the course of employment of any workmen/employee.
4. Any accident or mishap during execution of work.
5. Any act or omissions of ours or sub-contractor/s if any, our/their servants or agents which may involve any loss, damage, liability, civil or criminal action.

IN WITNESS WHEREOF THE Indemnifier has caused these presents by the duly authorised official at the place and on the day, month and year written herein below.

SIGNED AND DELIVERED BY THE
WITHIN NAMED INDEMNIFIER.

Date:

Place: Lucknow