**Rolling Out Onboarding Framework of Hand Holding Agency (HHA) for Stand Up Mitra / Udyamimitra Portal**

**Pre-Bid Queries & Responses**

| S.No. | RFP Ref. (Page & Section) | Content of RfP requiring clarification(s) | Points of Clarification | SIDBI Responses |
| --- | --- | --- | --- | --- |
| 1 | General | - | Whether a trust can apply for the tender | There is no restriction for a ‘Trust’ to participate in the tender. |
| 2 | General | - | Is Consortium Bid acceptable. | Consortium Bid is acceptable. However, the bidders to indicate the name of the “Lead Bidder” out of the consortium. For the purpose of minimum eligibility, the credentials of lead bidder shall only be considered. |
| 3 | General | - | Is there an Application developed for handling Handholding of the MSMEs? which would facilitate the HHA efforts? | The portal has the functionality of displaying the list of Handholding agencies mapped on the portal. Any user can leverage /avail the services of the Hand-Holding Agencies (HHAs) mapped on the portal based on varied expertise areas. Both user and service provider (HHA) has the functionality to rate / provide feedback of the services availed / provided (Satisfaction / Completion of the service) |
| 4 | General | - | What is the role of the MSME Ministry in this effort? Can MSME DIs be a part of the HHA? | MoMSME constituents such as MSME-DI are already onboarded on the portal to act as HHA. |

\*\*\*\*\*\*