



Pre-Bid Response

Request for Proposal For Mobile Application Development and Support
400/2017/1194/BYO/ITV dated July 25, 2016

General Clarification:

1. Many of the queries received, as below, are pertaining to scope of new developments and feature list, as given in section 4.3 point III of RfP. As clarified in pre-bid meeting, bidders are required to provide effort in man days against each feature mentioned in Annexure XVII of RfP. As part of commercial bid point number III, bidders are also required to quote person rate for off-site development. All features may not be part of requirement for any one application development. A mobile app change request / enhancement / new development of an App may use some of these features. For any new development or change request project, total effort of all features delivered in the particular change request / enhancement / new development and person rate as quoted in commercial bid shall be used to arrive at total cost of that project and payment shall be made accordingly. The clarifications / response towards these features as given below may be seen in light of this general clarification.

2. Further, based on feedback from many vendors, feature list is also modified. Revised Annexure XVII is attached herewith with pre-bid response.

Sr. No.	Page No.	Clause No.	Description in RFP	Clarification Sought	SIDBI Response
1	35	5.4 Evaluation of Eligibility Criteria - Point 1	The Bidder should be either a Government Organization/ PSU/ PSE/ partnership firm or a limited Company under Indian Laws or /and an autonomous Institution approved by GOI/RBI promoted.	1. Is submission of bid allowed under Joint venture? 2. Can there be a Overseas Joint Venture Partner for this bid submission?	No. No Change in RfP Clause
2	22	4.2 (Project Scope> Scope at glance) - Point No. 7	No development tools/licenses shall be provided by SIDBI for development of applications under the project.	In order to decide upon no. of S/W licenses, will it be possible to outline no. of people that the RFP would require the bidder to place Offsite?	Development to be done using open source technology.
3	22	4.2 (Project Scope> Scope at glance) - Point No. 7	No development tools/licenses shall be provided by SIDBI for development of applications under the project.	There is no mention of the database type in the RFP for the development/deployment purpose. Is it possible to get to know this to work out the offsite licenses required?	Currently, SIDBI Mitra is using SQL Lite database. The production database on SIDBI server is Oracle 10g or higher version. However, SIDBI will not be providing any database licenses.
4	24	4.3 Detail scope of work - Point III	Development of New Applications	How will the access to data or development database provided to offsite development?	Masked sample data may be provided based on requirements. To be mutually decided by SIDBI and selected bidder as per project requirement.
5	13	Section 2.12,	RfP Response	Annexure XV is applicable only for successful bidder or for all	Annexure XV is applicable for all bidders.
6	100	Annexure XVI, Part III,	Cost of New Development	Annexure XV is applicable only for successful bidder or for all. Should 'Person rate for Offsite Development' bifurcated per resource type. E.g. Project/Team Lead, Sr. Developer, Developer, Testers, etc.? We shall add separate rows per category if you suggest.	Annexure XV is applicable for all bidders. Only one rate need to be provided towards 'Person rate for Offsite Development'. No additional information/ bifurcation to be provided in commercial bid.
7	35	5.4 Evaluation of Eligibility Criteria - Point 1	1 The Bidder should be either a Government. Organization/ PSU/ PSE/ partnership firm or a limited Company under Indian Laws or /and an autonomous Institution approved by GOI/RBI promoted. Proof: <input type="checkbox"/> Partnership firm: Certified copy of Partnership Deed. <input type="checkbox"/> Limited Company: Certified copy of Certificate of Incorporation / Certificate of Commencement of Business. <input type="checkbox"/> Reference of Act/Notification	As company is a sole proprietary firm engaged in Systems & Software services and also a registered MSME under Govt of Maharashtra, whether company is eligible to take part in the Proposal?	Revised criteria in section 5.4 Point 1 stands modified as follows : "The Bidder should be a registered corporate / firm/ LLP / Govt. institution". Proof to be submitted stands modified as - "Certified copy of Certificate of Incorporation / Certificate of Commencement of Business."
8	20	3.3	Notifications from bank for various transaction/non-transaction details	The notification need to be sent via sms / or push notification?	Will be decided with selected bidder as per project requirements of change request / new development.
9		Scope at Glance 4.2.2	Back-end integration of the mobile APP with applications through API	How many back end systems to be integrated? Direct integration or intermediate integration? API's to be developed or readily available	SIDBI may either provide the API or ask the selected bidder to develop the API under change request. Will be undertaken based on project requirements.
10		Scope at Glance 4.2.3	Integration for various mobile channels	How many mobile channels to be integrated	Will be decided with selected bidder as per project requirements of change request / new development.
11		Scope at Glance 4.2.4	Maintenance & support of the solution developed post Go-Live	Advice duration for the support post go-live (in terms of months / years)	Post go live, based on requirement SIDBI may enter into AMC of the application and renew thereafter.
12	22	Scope at Glance 4.2.5	Development should be done in Hybrid technology using Open Source tools, unless until specifically asked by SIDBI to develop application in Native technology.	Can MADP platform be used for development of app?	The bidder may either use Open source or a MADP for development of App. However, please refer to clause no. 4.2.6 at Page 22 of RfP for handover of source code to SIDBI.

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13		Scope at Glance 4.2.6	In case of any proprietary tool proposed for development, vendor has to provide source code portable in open source technology so as to take forward development and maintenance after completion of the contract period.	Need further clarification	Current mobile app is developed using open source technology. After takeover from SIDBI, selected bidder may chose any open source tool/MADP for development and support of applications. However, after completion of contract period, the source code need to be submitted to SIDBI in a form portable to open source technology for continuity of application, so that development is not dependent on a particular proprietary
14	24	Detail Scope of Work 4.3.III.4	Backend data integrations	Which data base is currently been used? & How many database needs to be integrated	Oracle 10g or higher. The specific details about the database will be shared with selected bidder based on project requirements.
15		Detail Scope of Work 4.3.III.5	Dynamic row additions	This needs to be done at db / table level?	No. At application level
16		Detail Scope of Work 4.3.III.6	Dynamic data display		
17		Detail Scope of Work 4.3.III.7	Static Menu and Sub Menu display	Kindly confirm static or dynamic menu? Or both	As per requirement in new application or change request.
18		Detail Scope of Work 4.3.III.8	Dynamic Menu and Sub Menu display		
19		Detail Scope of Work 4.3.III.9	Simple Search with 2 to 3 input fields	which info to be searched? In search which input fields to be set? Advance/Simple search - On which parameter we can decide, which search to be used?	
20		Detail Scope of Work 4.3.III.10	Advanced Search with 5+ input fields		
21		Detail Scope of Work 4.3.III.13	Sync Data	Real time or on scheduler basis?	
22	25	Detail Scope of Work 4.3.III.19	Web View display?	Please clarify? Are we referring to similar interface as in app to be seen on web?	opening web pages in app
23		Detail Scope of Work 4.3.III.20	External web page view?	Please clarify? Does this refer to webpage of different website opening from SIDBI app?	
24		Detail Scope of Work 4.3.III.23	Localization Messaging?	SMS messaging/ Push notification messaging?	As per requirement in new application or change request.
25		Detail Scope of Work 4.3.III.25	Coupons	ON which transaction this will come in picture?	
26		Detail Scope of Work 4.3.III.27	Payment gateway integration	Number and type of payment gateways to be integrated?	
27		Detail Scope of Work 4.3.III.28	Biometric Integration	Only for login? Or also for any other functionality?	
28		Detail Scope of Work 4.3.III.31	Other 3rd Party API Integration	How many 3rd party API's to be integrated?	
29		Detail Scope of Work 4.3.III.45	Security Feature Implementation	What kind of security features to be incorporated?	
30	Detail Scope of Work 4.3.III.47	Language	How many regional language to be supported? Labels and Input field should also be in different language?		
31	Detail Scope of Work 4.3.III.51	Security audit	What kind of security audit?	This may be taken as Removed. No efforts are required to be provided for this item. Revised Annexure XVII is attached herewith.	
32	Detail Scope of Work 4.3.III.54	Algorithm Implementation	Please clarify?	Implementing cryptography or such algorithm as per requirement	
33	Detail Scope of Work 4.3.III.55	Personalization	will it be user profile related?	Yes	
34		4.4.9	All functions must stay within the mobile platform boundaries.	Please clarify?	All functionalities of the App including external web pages should open within the App.

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35	26	4.4.13	The mobile application need to integrate and interoperate with various other external entities, therefore, the app should easily and in a relatively seamless manner integrate with external entities.	Which applications and how many application to be integrated? Which are external entities?	As per requirement in new application or change request.
36	27	4.4.17	The mobile APP should have the ability to upgrade services / add new services and mode to access these services effectively in a cost effective manner without affecting other services with a commitment for backward compatibility as per the policy guidelines of that mobile platform.	Mobile application development platform can be used?	Please refer to point no. 12 above.
37	23	4.3.1.i	Vendor has to deploy one one-site resource for requirement Study, Screen designs, installation, co-ordinate for UAT, Mobile store deployment & management, Configuration and Commissioning of Mobile application, training and on-site comprehensive maintenance support including	Which ticketing tool is used for incidence managements ? Are there any peripheral applications connected with this mobile application for maintenance ? Is there any third party integration with mobile application ? Is there any data migration form old application to new application ? One resource performing all the mentioned tasks or one admin and one developer ? Ideally we'd request for 2 resources, one admin & 1 developer.	SIDBI will provide ticketing tool. Only SIDBI MITRA mobile app and other app developed during the contract period are to be maintained. SIDBI will provide integration details to the selected bidder based on requirements. Data migration is not required. On-site resource will be required to coordinate with SIDBI IT team for admin work.
38		4.3.1.i	Resource also has to carry-out and ensure Version Management	Which tool is used for version maintenance ?	Microsoft Visual SourceSafe
39		4.3.1.i	Experience and skill set	Onsite resource will be developer or Admin ?	Development and app management on store
40	28	4.7.2	Service Window	What is start to end time of the shift ?	The office timing for on-site resource will be 9:45 AM to 5:45 PM. However, based on requirements, he may be require to work beyond office hours.
41			General Query	Please provide the details about the type of users who will be using the App	SIDBI customers , general users and internal users depending on access provided in app
42	24	4.3 Development of new applications iii, 4	Backend Data Integrations	i. What are the backend systems that we need to integrate with. ii. Do we have a SOAP/REST endpoint for it? iii. Do we have to message the data we get from the background?	As per requirement in new application or change request. Will be discussed and takenup with the selected bidder.
43	24	4.3 Development of new applications iii, 7	Static Menu and Sub Menu display	i. What is the menu hierarchy? ii. Do we have a CMS that provides us the menu structure?	
44	24	4.3 Development of new applications iii, 8	Dynamic Menu and Sub Menu display	i. What is the menu hierarchy. ii. Do we have a CMS that provides us the menu structure?	
45	24	4.3 Development of new applications iii, 9	Simple Search with 2 to 3 input fields	What are the type of search required like Full te	
46	24	4.3 Development of new applications iii, 10	Advanced Search with 5+ input fields	Do we have an Elastic Search implemented already?	yes
47	24	4.3 Development of new applications iii, 14	Images display with different resolution sets	i. Which type of images needs to be captured? ii. Use case for different resolutions?	As per requirement in new application or change request.
48	24	4.3 Development of new applications iii, 17	Image capturing and uploading	i. Upload to secure location like s3? ii. Do the documents need backend processing?	all content/data to be stored on SIDBI servers. Yes
49	25	4.3 Development of new applications iii, 18	Video upload and video streaming	i. Need to understand the use case. ii. What kind of video streaming would be required	As per requirement in new application or change request.
50	25	4.3 Development of new applications iii, 25	Coupons	Will it be just a list of coupon codes or implementing the coupon codes into pricing?	
51	25	4.3 Development of new applications iii, 26	SMS Gateway Integration	Which existing system is in use	As provided by SIDBI
52	25	4.3 Development of new applications iii, 27	Payment Gateway Integration	Which PG? (SIDBI or 3rd party)	As per requirement in new application or change request.
53	25	4.3 Development of new applications iii, 28	Biometric Integrations	Assuming just fingerprint scanning. Need more clarity where exactly will it be used. For ex: Login, Payments etc.	
54	25	4.3 Development of new applications iii, 47	Language	Where to source the content from?	SIDBI will provide translations

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55	25	4.3 Development of new applications iii, 51	Security Audit	Any compliance to be followed?	Please refer to response at point no. 31 as above.
56	25	4.3 Development of new applications iii, 54	Algorithm Implementation	What are the use cases for the algorithms?	Please refer to S. No. 32, as above.
57	23-24	4.3 Detail Scope of Work. Point II	Development / Enhancement and maintenance of Mobile application "SIDBI MITRA", which includes: - Development of "SIDBI MITRA" for Windows 8.1/10 platform and deployment on Windows store. - Enhancement and maintenance of application on all platforms. Please refer section 4.5 for scope of maintenance.	Since the deployment of SIDBI MITRA on Windows 8.1/10 will be a development project from scratch, we propose to develop this app using our cross platform Appzillon to build new apps for Android, iOS and Windows. This would enable extending same Windows app to other operating systems- iOS and Android without any additional effort. Also it would maintain consistent user experience across all channels and would minimise the effort involved in doing enhancements and maintenance of the existing Android and iOS apps.	Please refer to response at point no. 13 as above.
58	35	5.4 Evaluation of Eligibility Criteria Sr. No 6	The bidder should have office in Mumbai/Nav Mumbai/Thane	Although we have a team based out of Mumbai, we do not have a physical office as yet. We are currently in the lookout for one and will be finalizing soon. Request you to kindly relax this clause.	No Change in RFP Clause
59	36	5.5. Technical Evaluation. Sr. No 1	At-least one app should be deployed on all three stores, Android, Apple and Windows store.	We provide cross-platform digital solutions and our apps are available in the stores of Android and iOS. Although our apps are omni-OS, none of our clients have had any requirement for apps on Windows. Hence we have not had the opportunity to deploy our apps on the Windows store. Kindly request you to relax this clause.	No Change in RFP Clause
60	36	5.5. Technical Evaluation. Sr. No 2	Experience in Mobile application Development projects having integration with payment gateway and apps deployed on at least one of Android, Apple and Windows store	One of our apps integrates with payment gateways such as BillDesk and is currently in the soft launch phase. It will be deployed on the app stores shortly. Kindly request you to accept this app for this criteria. Also, another of our apps which is available in the stores and integrates with a payment gateway is for a bank outside of India. Kindly let us know if this is acceptable.	Any app which meets the evaluation criteria are acceptable.
61	31	4.11 Liquidated Damages	Liquidated Damages	Request SIDBI to cap entire LD to max 5% of the undelivered contract value.	No change in RfP clause. However, total Liquidated damages would not exceed 5% of contract value.
62	29 & 374	4.8 - Point 4. Leaves and Holidays	Person Month	Kindly confirm the number of days to be considered for a person month.	As motioned in 4.8.4 for on-site resource . As mentioned in 5.5.3 for off-site resources.
63	22		Development should be done in Hybrid technology using Open Source tools, unless until specifically asked by SIDBI to develop application in Native technology.	Which language is your priority for now?	Please refer to technologies mentioned in section 3.3 of RfP
64	37		Relevant the letters, supporting the claim, from the respective organization along with contact details of the organization	What does supporting the claim means? Do we have to attach the invoice details also?	Please refer to clause 5.5 of RfP. Invoice details are not required to be provided.
65	25	4.3 - III - 18	Video upload and video streaming	Size of Videos	As per requirement in new application or change request.
66	25	4.3 - III - 19	Web view display	What is Scope of the Web portal if any ?	
67	25	4.3 - III - 26	SMS Gateway Integration	SMS gateway will be provided by SIDBI ?	YES
68	25	4.3 - III - 28	Biometric Integrations	Need the clarify of Biometric Integration Scope?	For login, payment authentication or such requirements.
69	25	4.3 - III - 29	QR/Barcode Integrations	Need the scope clarity on Bar code integration (if any)?	As per requirement in new application or change request.
70	25	4.3 - III - 31	Other 3rd Party API Integration	Kindly define the list of 3rd party integration ?	
71	25	4.3 - III - 35	Access device features like Camera, Contacts, Calendar, Call, sms, email client, map etc?	Email Gateway will be provided by SIDBI?	YES
72	25	4.3 - III - 38	E-Print	Need the clarity on E-Print ?	Linking with wireless printers.

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73	20	3.3	Present Mobile Application "SIDBI MITRA"	Availability of Technical and Functional Documentation on Existing SIDBI Mitra Android Application ?	Will be provided to selected bidder. Please see presentation on SIDBI MITRA app as part of clarifications.
74	20	3.3	Present Mobile Application "SIDBI MITRA"	Is the Existing SIDBI MITRA application is available in Android and iOS both ?	YES
75	20	3.3	Present Mobile Application "SIDBI MITRA"	Existing SIDBI Mitra support till which version of Android OS?	Version 4 and higher versions of Android OS
76	20	3.3	Present Mobile Application "SIDBI MITRA"	Scope of the new application, would be the same as mentioned in page number 20, section 3.3 ? If any change need detail descriptions!	Section 3.3 is about current version of SIDBI MITRA app. Scope is covered in Section 4 of RfP.
77	20	3.3	Present Mobile Application "SIDBI MITRA"	Challenges facing by SIDBI on existing mobile application ?	Will be discussed / provided to selected bidder based on requirements.
78	20	3.3	Present Mobile Application "SIDBI MITRA"	Is the new Scope covered for IOS and Windows mobile application conversion of existing Android SIDBI MITRA application	SIDBI MITRA is already available on Android and IOS. Deployment on Windows platform is part of scope of RfP.
79			General	Is consortium allowed for this?	Consortium is not allowed
80			General	For MIS (reports) Do the SIDBI have any web portal ? What is the flow of reports access?	To be generated and provided by on-site resource.
81	20	Section 3.3	Present Mobile Application "SIDBI MITRA"	i. Where this project stands at present, how many functionalities are into development phase as such? ii. All mentioned functionalities are live?	All mentioned functionalities are live. Linking with various SIDBI portals is under development phases.
82	22	Section 4.2	Scope at glance	Scope briefing required	Please refer to section 4 of RfP
83	23	Section 4.3, Point I	Detail Scope of work	i. To meet the defined role and expectations 2 years' experience resource would be too junior ii. Combination of Java + REST API and HTMS5 + CSS + JAVA Script is rare, especially with 2 years' experience iii. This level of resource would not be able to deliver sysadmin, performance tuning and security patch related expectations PI review and relax the expectations.	On-site resource will not be directly involved in admin activities. Resource has to co-coordinate with SIDBI team for admin activities as part of mobile application development and maintenance requirements.
84	23	Section 4.3, Point I	Detail Scope of work	i. Under comprehensive support what is expected, as development is not part of KRA as per role defined in tender document. ii. What will be the onsite duration for this resource?	SIDBI MITRA and all new development will be part of maintenance. Project period is three years.
85	23	Section 4.3, Point II	Detail Scope of work	i. What will be the delivery model, on-site or offsite? ii. Project documents are available? iii. Will enhancement or development of new module be viewed with terms of "Section-III – Development of New Application" iv. How the issues will be tracked and given to support engineer?	i. Application to be deployed in production by on-site resource. Development may be done off-site. ii. Yes iii. Yes iv. Will be discussed and defined with the selected bidder.
86	24	Section 4.3, Point ii	Detail Scope of work	i. Will complete SDLC be considered while computing cost for delivery? ii. What will be the process of freezing the scope, timeline and how CRs will be treated? iii. Number of resource also to be concluded based on scope and timeline agreed by both the parties. iv. Applicability of mentioned technical aspects and features is subjective and again should be scope driven and on mutual consents by both the parties.	i. Yes ii. Mutually agreed terms iii. Off-site resource requirement to be analysed by vendor based on timelines. iv. Please refer clause 4.3 point III. The efforts for each of the feature which might be used in change requests / new developments have been provided and corresponding efforts of each feature are being asked as part of Annexure XVII. The aggregate of efforts towards features used and delivered under a change requests / new developments will be considered for calculation of development cost and

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87	26	Section 4.4,	Standard Technical Requirements	i. Point – 12 □ how the performance and response time would be measured? ii. Point – 13 □ what all are external entities to integrate with? iii. Point – 14 □ what all various services are expected to be managed in this? iv. Point – 14 □ access of device database should be scope driven. v. Point – 16 □ what encryption is expected on application server? vi. Point – 17 □ what services are referred here? vii. Point – 18 □ Changes in functionalities or design of app should be out of VAPT.	i. SIDBI may use tools for performance measurement. All technical requirements as per scope of the project. ii. Specific details will be as per requirements of change / new development. iii. The point refers to the features / services of the developed application. iv. Yes v. SSL encryption vi. The features / functionalities of the Mobile app should have backward compatibility with the corresponding services of mobile platform. vii. Conducting VAPT is not in scope. Changes in functionalities or design of app is not in scope. However, resolution of observations of VAPT conducted by SIDBI/ third party will be in
88	27	Section 4.6.1, Point 2	Forward Transition	i. 2 weeks transition period is too less to take over, PI review and relax to 5-6 weeks. ii. What will be the mode of KT?	No Change in RFP Clause
89	29	Section 4.8, Point 2,	Leaves and Holidays	Will additional payment be applicable on onsite and offshore both the teams?	Only for on-site resource.
90	30	Section 4.9, Point 10	Continuity of resources	i. Point – 4.10.1 □ there should be separate SLA and SLT for incidents and modifications respectively. ii. Point – 4.10.2 □ For L2 calls the SLT should be on mutual or as per occupancy of resource - How the SLA will be monitored and governed?	No Change in RFP Clause
91	29	Section 4.11.4	Liquidated damage	i. Resolution time in SLA is to be revised based on number of resources, occupancy and type of call (Incident or CR)	No Change in RFP Clause
92	36	Section 5.5	Technical Evaluation	i. Considering 5 marks for each project under individual criteria would bind bidder to share reference of 20 projects across the mentioned criteria, is 100% marks mandatory? ii. Can number of projects relaxed or marking ?	Please refer section 5 of RfP. However, same project reference may be considered under various categories based on its fulfillment of the criteria.
93	34	Section 5.4, Point - 3	Evaluation of Eligibility Criteria	Is consortium can be used to bid	No
94			General	Is any ticket management system required from partner / Bidder?	No
95			General	Is the proposed system supposed to replace an existing system? Why?	No
96			General	How many users are expected to use the system?	May vary for different apps to be developed during the project period.
97			General	Are the proposed users external or internal to the organization?	
98			General	How many concurrent users are expected/desired to use the system?	
99			General	What are the sources of Inputs to the system?	
100			General	What are the output channels from the system?	
101			General	Is the proposed system going to take inputs from or give output to any other system? a. If yes, what are these systems? How many? b. What technology is used for these systems? c. Are the channels for interaction between systems known/identified (e.g. file export/import, real-time feed, MoM)? Please provide details. d. Are the data format and protocol for interaction between systems known/identified? Please provide details. e. Is the system required to have integration with a payment gateway for credit card authentication/online payment? f. Is interface with the email system desired, for sending mails directly from the system? g. Is the interface with the printer required, for printing capability?	

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102	20	3.3	Present Mobile Application "SIDBI MITRA"	Do you have any preference for the technology to be used for the proposed system? If yes, please provide details and rationale/reason for the preference.	Open Source hybrid technology
103	24	4.3 iii, Sl. No. 2 & 3	Development of New Applications>Features/Modules List	Is the system required to input data from files? If yes, is the file format known/decided (e.g. .xls, .dbf, .csv, XML)? If yes, is the data format known?	May vary for different apps to be developed during the project period.
104			General	Is user level access control desired for access to various features of the system?	Yes
105			General	How critical is the proposed system for the business of the organization? Is this a mission critical system?	May vary for different apps to be developed during the project period.
106			General	Does the system require any real-time processing capability?	
107			General	Approximately how many reports the system is expected to generate in all?	
108			General	Is the system required to have graphical presentation of data (particularly in reports)?	
109			General	Is there any requirement for scheduling of tasks?	
110			General	For processing of dates/scheduling, are days to be considered or working days?	
111	28	4.8	Leaves and Holidays	Are holidays to be considered while processing dates?	This will be based on the mutually agreed project plan / delivery scheduled for a specific change request / enhancement / new development.
112			General	Is the person responsible for the project from the client side, identified?	Yes. May vary for different apps to be developed during the project period.
113			General	Is the project approved internally?	Yes
114			General	How time critical/urgent is it to have the new system in place?	May vary for different apps to be developed during the project period.
115			General	Is the timeline for delivery decided? Is the deadline for deployment decided/known?	
116			General	Who are the stakeholders?	
117			General	How many communication facilities will be available to aid in the transfer or exchange of information with the application or system (e.g. Available bandwidth, wireless/cable/OFC)?	
118			General	How will the distributed data and processing functions be handled? Is it going to be a distributed system?	
119			General	How frequently will the transactions be executed daily, weekly, monthly, etc.?	
120			General	What percentage of the information will be entered On-Line/through Internet?	
121			General	Will the system/application be updated by On-Line transaction?	
122			General	Will the application have extensive logical or mathematical processing?	
123			General	Will the application be specifically designed, developed, and supported to be installed at multiple sites for multiple organizations?	
124			General	Does it involve capturing and processing geographical/location information or data?	
125			General	Is the system required to integrate with social media channel? Which ones?	
126			General	Does the system require SMS integration?	

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127			General	How will the system be marketed? Is ASO (App Store Optimization) important for the system after it goes live?	
128			General	Does the system require storing and processing of images (e.g. systems used in medical field, before/after etc.)	
129			General	Who will manage the project, SIDBI or Harrier?	Project management is required to be done as per mutually agreed project plan by both SIDBI / the selected bidder.