

Sl. No.	Page No.	Clause Number	RFP clause	Clarification / Query	Response
1	62	Table 5-1 Minimum Eligibility Criteria; S.no. 7	Lead Bidder or consortium partner should own the Data Center facility and Data center should be located in India. Data center facility should be at least Tier-3 Uptime / TIA 942 certified. The primary data centre must be located in Mumbai / Thane / Navi Mumbai while DR site can be anywhere in India but outside Maharashtra.	Please remove 'own' word & allow bidders who have tie ups with other data centre to participate too. As in data centre industry companies do have tie-ups with other data center too related to geographical locations. Also, request you to consider primary data centre at other location too apart from Mumbai / Thane / Navi Mumbai	No change
2	28	4.2.2(a)	Including Credit Rating Agencies with the portal operations for providing rating services	1.Can you suggest which credit rating agencies we need to involve for this. 2. who will bear the charges of the involving the credit rating agency.	Credit Rating Agencies would be involved by SIDBI. Charges for involving the credit rating agency would be borne by SIDBI.
3	28	4.2.2(b)	Linking with UIDAI portal for verification and obtaining demographic details of Aadhaar using services of NPCI / others as KUA / AUA	is SIDBI will arrange all the service for linking with Aadhaar portal or NPCI or is this bidder responsibility.	Yes
4	25	4.2.1	Provide highly secured, managed, Uptime / TIA 942 Tier3 compliant Data Center Core Infrastructure covering the operational, computing infrastructure consisting of Hardware (Servers, Routers, Switches, and Networking Equipment), Operating Systems and associated Software (as middleware / application server software, database etc.), Internet Leased Lines with fail-over/redundancy). The Data Center should not be in Seismic Zone IV or V with primary data centre located in Mumbai / Navi Mumbai / Thane and DR site located outside Maharashtra.	Consideration of DC/DR sites at Seismic Zone-IV.	No change
5	34	4.2.8.1	The proposed solution should have features like expand, scale up or scale out, horizontal & vertical scaling, upgrade the resources (virtual) including but not limited to Processors, Memory, Storage, Internet bandwidth, on the fly. Bidder's needs to comply with these specifications and quantities mentioned in here.	Total no. of users on Web Server and MIS Server.	It is expected to grow around 5 lakh users over a period of 5 years. As indicated, the portal shall have inbuilt scalability as it shall evolve over a period. However, based on present trends 1 lakh is estimated. You may mention in your mandays input about cost proposed such that in scaling up some would be considered. For MIS server, total users are expected to be around 1.75 lakh over a period of 5 years. Current users on MIS server are around 1.1 lakh.
6	37	4.2.8.3	Penalty for breach in Disaster Recovery Management	How frequent the planned DC DR Drill will happen. Please clarify.	As mentioned in the RfP (sec 4.2.8.3) it is to be conducted every 6 months
7	65	Table 6-1 Technical Scoring Parameters; S.no. 1	Competence of Bidder or consortium partner positioned to offer development services having experience for web-portal development and maintenance assignment on dotNET framework with value not less than Rs. 50 lakh for projects in the last five years	Request you to consider open source experience too along with dotNet framework.	No change
8	14	2.1 Bid Price	Non-refundable Bid Price of ₹ 5,000/- (Five thousand only) by way of Banker's Cheque/ Demand Draft/ Pay Order drawn on a scheduled bank, favouring 'Small Industries Development Bank of India', must be submitted along with RFP response.	Please mention payable at(location)	It would be payable at Mumbai

9		Point 4.2.1 Hosting of the existing portal / website and its management	The selected Bidder will have to take over the current portal operations in a seamless manner from the existing service provider within 2-3 weeks of receipt of the work order and ensure web / portal hosting, help desk facility and maintenance support (as stated above) in an uninterrupted manner during and after the transition.	We request the clause to be changed as below: "The selected Bidder will have to take over the current portal operations in a seamless manner from the existing service provider within 1 month of receipt of the work order and ensure web / portal hosting, help desk facility and maintenance support (as stated above) in an uninterrupted manner during and after the transition"	Accepted. The revised clause would be as follows: The selected Bidder will have to take over the current portal operations in a seamless manner from the existing service provider within 1 month from the project kick-off date and ensure web / portal hosting, help desk facility and maintenance support (as stated above) in an uninterrupted manner during and after the transition.
10		4.2.1.2 Website Maintenance, Point d	Effecting creative changes within the overall structure/design of the existing site. Any major change to be effected within a reasonable time depending on the work content and should be carried out within a maximum period of 3 days from the date of posting.	We request more clarity on what does major change consist of. We request the maximum period to be relaxed from 3 days to 5 days.	Accepted. The revised clause would be as follows: Effecting creative changes within the overall structure/design of the existing site. Any major change to be effected within a reasonable time depending on the work content and should be carried out within a maximum period of 5 days from the date of posting.
11		4.2.8.19 Malware Monitoring Services, Application Audit, External, Vulnerability Assessment Service	In view of securing the portals from any vulnerabilities, attacks, the portal should be scanned regularly to detect any kind of vulnerability. This service should provide service to assess at least 5 domains on daily basis and submit the report for vulnerabilities and recommended actions to be taken.	SIDBI has mentioned that the portal needs to be tested through CERT-In empanelled vendors. So request clarification does this mean lead bidder will subcontract the testing part. Also this section mentions various scans on a daily basis. Can the consortium include security audit services provider as one of the partners?	This section mentions that scans are required to be done using the tools mentioned for the purpose on a daily basis. This is distinct from the CERT-IN certifications through CERT-IN empanelled vendors which can be subcontracted by the bidder. The consortium can include security audit service providers provided they meet the eligibility criteria.
12		7. Terms and Conditions, Point 7.2 Consortium, Subpoint 1	Maximum of two members can form a consortium including prime bidder. The other members of the Consortium or Group shall be called as Consortium Members. The Lead Bidder should submit all the bids.	We request relaxation of maximum limit of 2 members to allow more partner organizations in the consortium. The lead bidder can take responsibilities of entire project and coordination.	No change
13	5	62	Lead Bidder or consortium partner should own the Data Center facility and Data center should be located in India. Data center facility should be at least Tier-3 Uptime / TIA 942 certified. The primary data centre must be located in Mumbai / Thane / Navi Mumbai while DR site can be anywhere in India but outside Maharashtra.	We would like to suggest the DC hosting location to keep flexible within Maharashtra like (Pune), and DR location to be at anywhere in India outside Maharashtra	No Change
14			SIDBI intends to avail a managed private cloud for hosting "the Portal" at the D12Bidder's Data-Center.	Can bidder propose to host these on multi tenant shared cloud which resides in India for Data center solution	Multi-tenant shared cloud is not allowed.
15	8.3.7	106	Response to the Eligibility Criteria	Can bidder propose the partner datacenter for hosting	Consortium partner only
16			SIDBI intends to select a Service Provider for development, maintenance, enhancement, support and hosting of its existing Standup Mitra and Udyami Mitra websites and portal and / or any associated portal / website for the purpose	How details of the equipment's hosted at ESDS is not mentioned kindly share the details for the same	Details of the virtual environment has been shared.
17	4.2.8.10	39	Cloud Storage Service Requirements	Can bidder suggest for shared storage	No
18	3.3.1	21	Current Setup	Current existing websites will be remain continue working there and bidder need to migrate it new cloud environment, kindly confirm that how long this existing setup can continue there, can bidder use those hardware once migration completed	As per details mentioned in RfP (section 4.4.1 a)
19	4.2.8.4	37	SIDBI should be able to predict his billing of resources before provisioning any cloud resources.	Kindly review the requirement as this kind of requirements are not available in private cloud offering, we can provide monthly reports for this.	No change

20	4.2.8.4	37/38	SIDBI should be able to set the scaling parameters like in case of horizontal scaling, i) SIDBI should be able to set percentage / quantity of RAM consumption to trigger new virtual machines. ii) SIDBI should be able to set percentage / quantity of CPU consumption to trigger new virtual machines. iii) SIDBI should be able to set percentage / quantity of network bandwidth to trigger new virtual infrastructure.	Kindly review this requirement as these kind of features does not available in private cloud solutions	We understand this feature is available for private cloud with most cloud providers. No change
21	4.2.8.4	38	SIDBI should be able to set port on which horizontal scaling will work.	Please explain what port is referred as in this clause	Port refers to be service port (like port 80, 443) which should not change in case of horizontal scaling.
22	4.2.8.4	38	SIDBI should be able to set minimum and maximum number of virtual machines which will be automatically provisioned as part of horizontal scaling to handle spike in load.	This horizontal scaling need to be done automatically or manual. Does this horizontal scaling referred here only for web servers, please specify more details on this	Both options should be available for SIDBI to configure
23	4.2.8.8	39	Service provider must ensure that public IP address of cloud VMs remains same even if cloud VM gets migrated to another datacenter due to any incident.	Industry best proactive is to assign private IP address to all VMS, and NAT on firewall with public IP for load balancers VIP. Please confirm this is only for Webservers only.	Public IP's should not change as mentioned in the RFP. Internal NATTING is fine for Webservers only.
24	4.2.8.2	36	The service provider should offer dashboard to monitor RPO and RTO.	Kindly review the requirement as this kind of requirements are not available in private cloud offering, we can provide monthly reports for this.	DRM tools are normally used to monitor such information on dashboard. No change
25	4.2.8.2	36	Any lag in data replication should be clearly visible in dashboard and alerts of same should be sent to respective authorities.	Kindly review the requirement as this kind of requirements are not available in private cloud offering, we can provide monthly reports for this.	DRM tools are normally used to monitor such information on dashboard. No change
26	4.2.1	26	The data-center shall be equipped with state-of-the-art physical, logical and network security solutions, appliances and equipment including surveillance, monitoring and management platforms and should be able to be monitored by a monitoring tool with facility to raise alerts in form of SMS, email & incident ticket	Please confirm if this requirement is compulsory of sending SMS by monitoring tool	SMS may not be mandatory but notifications would be required. This should not be an impediment in meeting the SLA requirements.
27	4.2.8.1	35	Cloud platform should support horizontal load balancing along with vertical. Load balancer should be used to load balance traffic. Load balancer should be able to trigger new virtual machines to handle additional load. If load goes down, newly triggered virtual machines should be recycled.	These kind of features doesn't seems to be available in private cloud, can you please reverify about this requirement	We understand this feature is available for private cloud with most cloud providers.
28	4.4	59	Need contract termination clause mentioned in RFP	In case of early termination customer should compensate, the bidder for all investments made in setting up of complete infrastructure dedicated for SIDBI	Minimum of 3 years has already been mentioned, beyond which Bidder is required to provision for. No change

29	4.2.8.2	36	During normal operations, the Primary Data Center will serve the requests. The Disaster Recovery Site will not be performing any work but will remain on standby. During this period, the compute environment for the application in DR shall be available but with minimum possible compute resources required for a functional DR as per the solution offered. The application environment shall be installed and ready for use. DR Database Storage shall be replicated on an ongoing basis and shall be available in full (100% of the PDC) as per designed RTO/RPO and replication strategy. The storage should be 100% of the capacity of the Primary Data Center site.	Kindly confirm if this requirement will be manual or automatically. Please review the requirement as this kind of requirements are not available in private cloud, however we can manage this manually.	This requirement could be done manually subject to meeting RPO/RTO requirements.
30	4.2.1.s		Helpdesk	Are you ok with a remote shared helpdesk ?	Yes, as long as SLAs and response time are met.
31	4.2.8.22	50	Helpdesk	Request bank to confirm whether the Helpdesk Infra such as Toll Free, ACD, etc. will be provided by Bank, please confirm	No, vendor to provide the same
32	4.2.8.22	50	Helpdesk	Helpdesk support will be limited to DC & Application support only, End User Deskside calls will be out of scope and not land on the Helpdesk, request Bank to confirm	Yes
33	4.2.8.22	50	Helpdesk	Please share the call volume detailed history for last 6 months with call details as below 1. Priority 2. Call Type 3. Domain Wise e.g.. Network, Servers, Storage, etc.	Helpdesk support are not for end users but for DC and application support. Hence the volume is dependent mainly on the number of service issues.
34			Others	What are your key business drivers and issues for the short and long term that you need to address in this RFP	Details are already mentioned in RfP in sections 4.2.2 and 4.2.3.
35	4.1.a		SIDBI intends to select a Service Provider for development, maintenance, enhancement, support and hosting of its existing Standup Mitra and Udyami Mitra websites and portal and / or any associated portal / website for the purpose.	Please provide list of all portal and associated website, which are in scope for development, maintenance, enhancement, support and hosting	The requirement is evolving and some other portal / website may evolve based on requirements in connection with this project.
36	Table 3.1		Infrastructure detail	Do you wish vendor to propose a solution within your current technology stack or are to open to other technologies ?	It should be based on the current technology stack.
37	4.2.1		Hosting of the existing portal / website and its management	Are you open for Cloud based hosting ? Like AWS	Requirement is as mentioned in the RfP section 4.2.1 and 4.2.8
38	4.2.2.a		Including Credit Rating Agencies with the portal operations for providing rating services	Credit Rating Agencies Interface will be provide by SIDBI	The interface would have to be discussed with the particular Credit Rating Agency and mutually decided.
39	4.2.2.b		Linking with UIDAI portal for verification and obtaining demographic details of Aadhaar using services of NPCI / others as KUA / AUA.	Interface for UIDAI will be provided by SIDBI	The interface would have to be discussed with NPCI / UIDAI and mutually decided.
40	4.2.2.c		Integration- It is intended that as the portal evolves, rating agencies, credit information companies, guarantee companies, government agencies providing subsidies shall also be integrated on the portal to enable it provide end to end financial solution. Accordingly, provision for following integrations are required	Elaborate more on protal services through mobile application	The portal is already compatible with mobile/hand held devices and the entire portal functionality needs to be provided through an App which should be compatible with Android, iOS, Windows platforms. Additionally, we may require documents upload to be integrated with camera, map locations based on GPS, provide notifications etc.
41	4.2.2.c			Would you need a responsive mobile site or a separate mobile application	The portal is already compatible with mobile/hand held devices. However a separate mobile application would be required.

42	4.2.2.c			Please provide more details on integration with other institutions	Details need to be captured as part of requirement process during implementation.
43	4.2.2.d		Portal real time usage statistics, goals, visitor tracking, traffic, behavioural and portal analytics through dashboards and detailed reports using web-analytics tools	Are you looking for basic Web Analytics through a web analytical tool or you look at more advance analytics on user behaviour	Advance analytics would be required
44	4.2.2.e		Information flow to and from NCGTC and CGTMSE, and integration with NCGTC / CGTMSE Credit Gurantee Platform for Standup India Credit Guarantee and other guarantee schemes. It is envisaged that the systems would interact through APIs,	All APIs, Webservices will be made available by SIDBI	APIs and webservices would have to be developed by the Bidder.
45	4.2.3.g		Integration of the portal with Core Banking Solutions (CBS) of the participating Banks	Integration with CBS of banks, please explain the intent of integration and Web Services to be provided by SIDBI	The requirement would have to be discussed with respective Bank and Vendor of the CBS and interface would be required to be developed by the Bidder based on detailed requirements mutually decided. APIs / web services at CBS end would not be in scope of the Bidder, however same would be in-scope for the part required by the portal.
46	4.2.3.k		Data Analytics- design a utility wherein maximise the takeaway to stakeholders including trend analysis, Turn-around time, sectoral performance, customer response, etc. using graphical tools in line with stakeholders requirement. However the BI / Data Analytics tool would be separately procured by SIDBI. Bidder would be required to host the same and integrate with the portal Commercials will be decided based on optional rates being obtained as part of RfP	Have you identified any Data Analytics tool, do we have to provide cost of the tool in commercials	It is already mentioned in the RfP (sec 4.2.3 - sl.no - k) that tool would be separately procured by SIDBI.
47	General			Provide Complete IT landscape diagram of systems associated with Portal	RfP sufficiently elaborates the portal. The details of the portal functionality was also elaborated during the pre-bid meeting.
48	4.2.3.n		To develop strong & interactive feedback mechanism that would capture the extent these types of information systems are useful to MSMEs and stakeholders of MSME eco system	Elaborate on interactive feedback mechanism	As mentioned in RfP these requirements are evolving and detailed requirements would be drawn up during the project.
49	4.2.3.s		The requirements are not limited to the items listed above and any other new requirement need to be provided and maintained by the bidder.	We estimate based on requirement mentioned anything additional will be re estimated during requirement gathering phase	Process for the same is already mentioned for in the RfP.
50	General			Have you identified any framework for Portal ? Do you wish to go for Custom Development or Framework based Approach ? Would you prefer Enterprise or Opensource Community version ?	As mentioned in RfP the existing portal and further enhancements would be on dotNET framework.
51	4.2.8.23		SMS and E-mail Service	SMS service provider/Payment Gateway will be made available by SIDBI	SMS service provider to be provided as a service by the Vendor. Payment Gateway would be made available by SIDBI.
52	4.2.8.21	49	Managed Services	Considering the portal would be hosted on Private Cloud, bidder would like to understand whether we could propose Managed Services from our Remote Command Center using shared tools and shared resources	Yes. However security is the prime responsibility of the bidder and all security guidelines of RBI, Government of India are required to be followed.
53	4.2.8.21	49	Managed Services	If the Managed Services need to be provided dedicated on-site at SIDBI premises then kindly specify the location	Managed services are not required on-site at SIDBI premises
54			Requested for 1 week extension for submission of bids during pre-bid meeting		Accepted, revisited last date of bid submission would be Oct 21, 2016 at 3.00 p.m
55	36	4.2.8.2 Disaster Recovery Management	b. RPO should be less than or equal to 15 minutes and RTO shall be less than or equal to 4 hours	These two are contradicting terms, kindly confirm the RTO required if its 4 hours kindly revise the penalty clause	Accepted, RTO is 4 hours

56		4.2.8.3 Penalty for breach in Disaster Recovery Management	1. RTO 2 hours and Rs. 10,000 per additional hour of delay subject to a maximum delay of 10 hours.		
57	50	4.2.8.23 SMS and E-mail Service	a. Service provider would be required to provide SMS (Short Message Service) services required to send and receive SMS to end users of the portal as per business requirements of the portal application.	Kindly provide us with the total no. of users along with the tentative numbers of SMS and email transactions per year	It is expected to grow of around 5 lakh users over a period of 5 years. Keeping in view the stakeholders and users, SMS would be around 50 lakh and email would be 5 crore over a period of 5 years.
58			b. E-mail services to send e-mails with rich content to end users of the portal as per business requirements would be required to be provided by the service provider.		
59	50	4.2.8.23 SMS and E-mail Service	Service provider should provide for at least 10 mail-ids.	Kindly provide the Mail box size for each users	200 GB of space may be required for all 10 mail boxes together. The space would be internally allocated among the mail ids. Same would be spread over 5 years.
60	62	5.9 Eligibility Criteria	Bidder or consortium partner positioned to offer development services of the portal should have ISO 9001 and SEI CMM Level 3 certification.	Our organization is CMM L3 certified, being in a transition phase to upgrade to CMM L5. The certification/ renewal will require certain time. Request you to please consider an undertaking for the same, allowing time to submit the certification.	No change
61	Page 28		4.2.2.2 Penalty Development / enhancement of the portal for planned activities	We request you to relax penalty criteria Suggestion for Change " Rs. 2000 for the first week and Rs. 5000 for every subsequent week subject to a maximum of 5% of component value. The penalty will be levied for reasons attributable to the Bidder.	No Change
62	Page 62		5.1 Minimum Eligibility Criteria: 3 :- Lead Bidder should have a minimum turnover of at least INR 30 crores or equivalent per annum in at least 2 years out of last 3 financial years as on the date of submission of Bid.	We request you to relax criteria Suggestion for change "Bidder should have average 20 cr. Turnover in last three years/ or 30 cr turnover in any one year out of last 3 financial years as on the date of submission of Bid."	No Change
63	Page 62		5.1 Minimum Eligibility Criteria. 6:- Both the Lead Bidder and the consortium partner should have an office Registered in India. One of its offices must be in Mumbai / Navi Mumbai / Thane to handle the project smoothly.	We request you to relax this criteria Suggestion for Change "Both the lead bidder and consortium partner should have an office registered in India " Or Primary Bidder / Consortium partner any of them must have office in mumbai or Open office in mumbai at Within 30 Days of of Purchase order / Bid Contract "	No change.
64	Page 62		5.1 Minimum Eligibility Criteria. 7:- Lead Bidder or consortium partner should own the Data Center facility and Data center should be located in India. Data center facility should be at least Tier-3 Uptime / TIA 942 certified. The primary data centre must be located in Mumbai / Thane / Navi Mumbai while DR site can be anywhere in India but outside Maharashtra.	We request you to consider "Primary Datacentre Location at anywhere in India " for Competitive Bidders Participation	No Change
65	Page 93		7.7.1 Terms Of Payment Table 7-2 Terms Of Payment Category 1 Hosting of the existing portal / website and its management	We request you to allow 5% Advance and rest Quarterly pay-out of the commercial price quoted in Format A, Sl. No. 1, 2 and 3	No Change

66	Page 93		7.7.1 Terms Of Payment Table 7-2 Terms Of Payment Category 3 Development enhancement of the portal for planned activities defined	Looking towards long project tenure , effort and Investment We request you to incorporate Advance Payment Condition as " 30% of Overall development cost / fixed cost will be payed in advance and rest amount payment to be made after delivery and acceptance of each item as mentioned in table below as per price quoted in Format-B.	No Change
67	Page 94		1. First payment to the Bidder will be payable only after submission of Performance Bank Guarantee for an amount equivalent to 10% of the total contract value and hosting of the existing portal is complete.	We request you to relax performance bank gurantee condition and make it 5% As Bidder has to Invest High amount for the project	No Change
68	Page 95		7.7.3 Performance Bank Gurantee	We request you to relax performance bank gurantee condition and make it 5% As Bidder has to Invest High amount for the project	No Change
69	General		Consortium:	Please clarify more than two party can participate as consortium or not ?	No
70	General		Performance Bank Gurantee :	Please clarify Bidder can submit performance bank gurantee for One Year from contract date and Renew it every year befor expiry of earlier bank gurantee ?	Yes
71	General		Development or Project Plan Extension	Please clarify penalty imposed during any dely of development Activity would be waived off if delay is subject to Sign off or Approval from SIDBI authorized person during project execution and support project ?	Penalty for delay would be calculated where same is attributable to the vendor.
72	Page No.22	Section 3.3.5	Section 3.3.5 - Page#22 Portal Functionalities	Briefing on current status of project would be required along with documents availability status? - Details of Payment gateways which are not enabled as of now? - Will SIDBI purchase SMSs or expected from partner?	As of now no payment gateways are enabled. Initial testing with PayuMoney was done, but not enabled on portal. SMS is expected as a service
73	Page No.25	Section 4.2.1.a	Section 4.2.1.a - Page#25 Hosting of the existing portal / website and its management	Can 2-3 weeks for transition be relaxed to 1 month? Is DR takeover and setup also expected in the same duration?	Accepted. Currently there is no DR. DR setup is required to be completed within 2 months from the project kick-off date. The revised clause would be as follows: The selected Bidder will have to take over the current portal operations in a seamless manner from the existing service provider within 1 month from the project kick-off date and ensure web / portal hosting, help desk facility and maintenance support (as stated above) in an uninterrupted manner during and after the transition. The DR setup is required to be completed within 2 months from the project kick-off date.
74	Page No.25	Section 4.2.1.h	Section 4.2.1.h - Page#25 Resolve all technical issues/queries faced by portal users /stakeholders	What will be frequency of late sitting and arrangements of transportation is expected from SIDBI	Service needs to be provided by the Bidder as mentioned in RfP. No extra payment will be made for any requirements like transportation etc.
75	Page No.26	Section 4.2.1.s	Section 4.2.1.s - Page#26 Provide 9x6 (9 hrs x 6 days) Level 1 Customer Support to SIDBI, SIDBI Partners / Customers via email and telephone	Pl elaborate 9x6, in other points 24x7x365 is mentioned.	Other services as mentioned are required 24x7x365 while L1 support is expected 9x6

76	Page No.27	Section 4.2.1.2.d	Section 4.2.1.2.d, Page#27 Website Maintenance	PI elaborate 3 days clause.	3 days as mentioned in RfP is for changes in website content and design (example on the Home page, adding of FAQs, new page links, adding of downloadable content, audio visual content etc.) and does not refer to the portal related changes. However as per sl. no. 10, same is being increased to 5 days.
77		4.2.2	4.2.2 Development / enhancement of the portal for Planned activities	To arrive at efforts, timelines and commercials, requirement documents would be required, kindly advice.	Further elaboration wherever felt necessary is given below: Section 4.2.2 (a): The registration and application form and attached documents are to be forwarded to the rating agency through API/web service along with alerts for undertaking rating exercise. The credit rating agency, in turn, would undertake the rating and attach the rating to the applications which need to flow back to the portal. The data points are to be captured during the requirement gathering. Additionally, the credit rating agency needs to be given user id and access to the market place to pick up application for such rating. Section 4.2.2 (b): The portal will facilitate validation based on Aadhaar as well as obtain the demographic details from Aadhaar portal using OTP based authentication. These details would also again get attached with the registration or at the time of filling up of application. This information would be shared with banker as part of application. Section 4.2.2 (c)(a): SIDBI would be undertaking agreement with payment gateway providers and payment would be proposed to be effected through net banking/credit card/debit card/wallets/mobile wallets. The payment gateway could be at multiple stages. Section 4.2.2 (c)(b): The portal is already compatible with mobile/hand held devices and the entire portal functionality needs to be provided through an App which should be compatible with Android, iOS, Windows platforms. Additionally, we may require documents upload to be integrated with camera, map locations based on GPS, provide notifications etc.
78	Page No.28	Section 4.2.2.c.b	Section 4.2.2.c.b, Page#28 Provision of Portal services through mobile application	Elaborate mobile application, new mobile application development expected?	The portal is already compatible with mobile/hand held devices and the entire portal functionality needs to be provided through an App which should be compatible with Android, iOS, Windows platforms. Additionally, we may require documents upload to be integrated with camera, map locations based on GPS, provide notifications etc.
79	Page No.28	Section 4.2.2.e	Section 4.2.2.e, Page#28 Integration with CGTMSE and NCGTC	Have data points and integration model been identified ?	Data points are to be identified as per the requirement gathering process.
80	Page No.28	Section 4.2.2.2	Section 4.2.2.2, Page#28 Penalty Development / enhancement of the portal for planned activities	One week is for starting the work or for delivering the work? PI clarify.	One week in delay of delivering work in deviance from agreed timelines.
81	Page No.29	Section 4.2.3	Section 4.2.3, Page#29 Integration of Portal with CBS	What type of integrations? Current status?	Detailed required would be formed during the implementation. Currently there is no integration with CBS
82	Page No.55	Section 4.2.11.4	Section 4.2.11.4, Page#55 Severity, Priority and SLAs	On what frequency SLA will be reviewed?	To be mutually decided during implementation. Generally monthly.
83	Page No.65	Section 6.2.3	Section 6.2.3, Page#65 Technical Evaluation	PI relax order values for DotNet and cloud hosting projects.	No change
84		5.9 Eligibility Criteria	Bidder or consortium partner positioned to offer development services of the portal should have ISO 9001 and SEI CMM Level 3 certification.	It was understood that Capability Maturity Model (CMM) is a model and assessment is conducted by various bodies.	Revised clause would be as follows : Bidder or consortium partner positioned to offer development services of the portal should have ISO 9001 and SEI / CMMI Institute/ ISACA / QSA CMM Level 3 certification. Bidder or consortium partner positioned to offer cloud data centre services should have ISO 27001 for DC and DR.