

## Pre-Bid Clarifications

### RfP for Supply & Installation of Desktop PCs

**[RfP No. - 400/2018/1312/BYO/ITV dated February 21, 2018]**

Pre-bid meeting for the aforesaid RfP was held at SIDBI, Mumbai Office on February 26, 2018. Based on the discussions with the bidders during the meeting and queries sent by the bidders, following clarifications may please be noted:

SN o	Pg No.	Point/Sno/ Section No	Description	Bidder's Query	SIDBI's Response/ Comments/Clarification
1	40	Technical Bid Format/ 3/ Form Factor	Small Form Factor	Request for Change to Small Form Factor/ Micro Tower	Sno. 3 of Technical bid format may be read as <b>“Small Form Factor/ Micro Tower”</b>
2	40	Technical Bid Format/ 9/ Graphics	Integrated graphics	Request for Change to Integrated/ discrete graphics	Sno. 9 of Technical bid format may be read as <b>“ Integrated/ discrete graphics”</b>
3	40	Technical Bid Format/ 4 / Processor	Intel Core i5-6600 (Quad core 3.3 GHz Processor, 6MB cache) or higher <b>OR</b> AMD A12 8870 (Quad core 3.7 GHz, 2 MB cache) or higher	Request for Change to Intel Core i5-6600 (Quad core 3.3 GHz or higher Processor, 6MB cache or higher) or higher <b>OR</b> AMD A12 8870 (Quad core 3.3 GHz or higher, 2 MB cache or higher) or higher AMD A12 processor is not comparable to i5-6600 processor Request for change AMD Pro A12-9800 cache 2MB/3.8GHz/ 65W instead of AMD A12 8870	No change
4	40	Technical Bid Format /17/ Environment & regulatory standards	Energy star / EPEAT compliant	Request for removal of Energy star / EPEAT compliant condition	Sno. 17 of Technical bid format is deleted
5	38	Part 2/Minimum eligibility Criteria/10	Quoted hardware are Energy star / EPEAT compliance [Enclose certificate]	Request for removal of Energy star / EPEAT compliant condition	Sno 10 of Part 2 - Minimum eligibility Criteria is deleted
6	44	Annexure-VI / MAF/ II para	We hereby extend our full guarantee and warranty as per terms and conditions of the tender and the contract for the solution, products/equipment and services offered against this invitation for tender offer by the above firm and will extend technical support and updates / upgrades if contracted by the bidder	Request for change to We hereby extend our full <b>guarantee / warranty</b> as per terms and conditions of the tender and the contract for the solution, products/equipment and services offered against this invitation for tender offer by the above firm and will extend technical support and updates / upgrades if contracted by the bidder	Annexure-VI-MAF-II para may be read as <b>“We hereby extend our full guarantee / warranty as per terms and conditions of the tender and the contract for the solution, products/ equipment and services offered against this invitation for tender offer by the above firm and will extend technical support and updates / upgrades if contracted by the bidder.”</b>
7	8	2.5.5	The bidder should have a minimum average annual turnover of `5.00 Crore out of Indian operations from the sales of computer hardware over the last three (03) financial years namely 2014-15, 2015-16 and 2016-17. If audited figures for any FY are not available, provisional figures may be provided. Supporting the fact the bidder should necessarily furnish auditor's certificate for last three (03) financial years namely 2014-15, 2015-16 and 2016-17.	Request for relaxation of condition of prior turnover.	No change
8	8	2.5.6	The bidder should have positive networth and cash profit [i.e. no cash loss] in 02 years out of last 03 financial years mentioned herein.	Request for relaxation of condition of positive networth	No Change

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			Supporting the fact the bidder should necessarily furnish auditor's certificate for last three (03) financial years namely 2014-15, 2015-16 & 2016-17		
9	13	3.9.1	The bidder should deliver the goods within <b>FOUR WEEKS</b> from the date of purchase order at all offices.	Extend the delivery time in metro from 4 weeks to 6 weeks and in non-metro to 8 weeks	Point no. 3.9.1 may be read as "The bidder should deliver the goods within <b>SIX WEEKS</b> from the date of purchase order at all offices"
10	26	4.16.1&4.16.2	For offices in States other than North Eastern States: If a call is logged by 12:00 noon, the Call-to-Response/ Call-to-Resolution time shall be start from the time of reporting of the call on 'Same Business Day (SBD)'. Otherwise it will start from the start of the 'Next Business Day (NBD)' For offices in North Eastern States: The Call-to-Response/ Call-to-Resolution time shall start after 48 hours from the time of logging the call	In SLA instead of same business day, pls consider for next business day As some location have a single desktop requirement and as it is a remote location, we would suggest the support should be NBD	No Change
11	Nil	Nil	Nil	As we are qualified bidder & submitted the <b>EMD</b> earlier, do we have to resubmit the fresh EMD for the retendering for same purpose	No. Pls. See Page 9 & 12
12	Nil	Nil	Nil	As we are qualified bidder & paid tender cost earlier, do we have to pay " <b>Tender Cost</b> " again for the retendering.	No. Pls. See Page 9 & 12
13	Nil	Nil	Nil	As we are qualified bidder as per " <b>Minimum Eligibility Criteria</b> " and fulfil all the requisite for the said Tender, do we have to again go thru all the Eligibility process again (Unless there is no change in terms for "Minimum Eligibility" Criteria)". Hence, we suggest that Bidder who has qualified in "Minimum Eligibility Criteria" earlier, they should be exempted from the same tedious procedure and should be allowed to submit only " <b>Technical BID</b> " & " <b>Mask Commercial bid.</b> "	Since it is re-tender, bidder has to submit the proposal again.
14	Nil	Nil	Nil	Also, Intel i5-6600 Series & AMD A12-8870 series processors are very high end due to which the basic cost of desktops increased exponentially, hence, please confirm if your native applications really required such high-end processor's.	No change
15	Nil	Nil	Nil	Can we quoted commercial with Basic price only keeping GST at actual as it may vary as per govt policies?	No change. Must be as per RfP.