

Request for Proposal (RfP) for Upgrade of Technology for Applications in Oracle Forms and Reports 6i (D2K) to Oracle Forms and Reports 12c

RfP No. 400/2018/1315/BYO/ITV March 17, 2018

Pre-Bid Clarification

Pre-bid meeting in connection with the Request for Proposal (RfP) for Upgrade of Technology for Applications in Oracle Forms and Reports 6i (D2K) to Oracle Forms and Reports 12c was held at SIDBI Office, Mumbai on March 23, 2018 11 AM. Based on discussions with the prospective bidders during the meeting and queries sent by the bidders, following clarifications may please be noted for submission of bids:

- A. All the software components supplied as part of Oracle Forms and Reports 12c should be IPv6 ready from day one and should support all the protocols.
- B. Migration of DFS application must be completed within 30 calendar days including 7 days for UAT.
- C. RfP Section 8.2, 1(a) stands modified as below,
 - a) Payments will be made in a phased manner as indicated below:

	Payment in %ge of Respective Cost Component		
Payment Milestones	Software Cost (Licenses -	Implementation Cost	
	including 1 year warranty)		
Submission of Performance Bank Guarantee (PBG) is the prerequisite before mak	ring any payment	
Delivery of Software licenses	50	0	
Installation, configuration, implementation in DC	20	30	
(Production, UAT & Development environment)			
and DR			
Migration of DFS Application in (Production, UAT	30	40	
& Development environment) and DFS Go-Live			
and acceptance.			
Training and Documentation	0	30	

(Other terms and condition will remain same)

D. The queries as received from different bidders and SIDBI's clarification to those queries are tabulated below:



List of Queries and Clarifications

SL	Page /	RFP Clause	Bidder's Query	SIDBI's Clarification
	Section /			
	Clause			
1	4.5.2	Delivery Schedule & Project Plan	Could we have more details on the hardware environment @ the DC	Refer to Section 4 in RfP, SIDBI will provide required Hardware at DC & DR. High- level specifications are as below: Intel Xeon QPI Processor CPU, 16 Cores & 32 Threads processor, 40 MB Cache or higher, C610 Series Chipset, 192GB RAM, Serial attached 12G SAS Controller,2*600GB Hot Plugin, Video Type Matrox G200 Graphics Video Memory 16MB, Integrated Network Ethernet Adapter, HBA/SAN Connectivity Support etc. However, Bank may change the hardware configurations based on the requirements.
2	4.5.2	Delivery Schedule & Project Plan	Since the Hardware Configuration is not mentioned explicitly, Could you provide the proposed hardware configuration by Bidder?	Please refer srl. No. 1 above
3	4.5.2	Delivery Schedule & Project Plan	IS there a plan to migrate the database to higher version OR retain the same version? Please mention the current version of the Oracle Database.	Current version of Oracle Database is 11g. Database will be upgraded as and when required by Bank.
4	4.5.3	Migration of DFS Application	The duration mentioned DFS application migration is 15 man days OR 15 calendar Days	Refer to Section 4.5.3 in RfP, Migration of DFS application must be completed within 30 calendar days including 7 days for UAT.
5	4.5.3	Migration of DFS Application	If it is 15 Man days - is there any scope of increase in the	Please refer srl. No. 4 above



SL	Page /	RFP Clause	Bidder's Query	SIDBI's Clarification
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			Man days since complexity of the Forms & reports is not known?	
6	4.5.3	Migration of DFS Application	Do we have any limitation on Number of resources to be used for the DFS migration Project ? Is Yes, kindly mention.	No limitation in number of resources for DFS migration.
7	4.5.4	Reports	How many reports are to be converted from character mode to Default mode? Please mention the number	10% of the total reports as mentioned in RfP Section 4.5.3 and 4.5.4
8	8.2	Payment Terms & Milestones	Is there scope to change the payment Terms for Delivery of Software Licenses as mentioned below . 80% 10% 5% 5%	As per modified terms of payments published in Pre-Bid Clarifications
9			Current architecture of DFS application and other application is not clear in the RFP. A architecture diagram would give lot of understanding	High-level functionalities has been mentioned in RfP Section 4.5.3 and 4.5.4. Architecture Details will be provided at the time of requirement analysis and design.
10			Operating systems for Web / Application / Database servers and their versions	Refer to Section 4.5.1, Bidder has to propose Operating System for Web / Application Server. Operating System of Database Server in Bank is HPUX
11			Which load balancer is used and at which level – web / app / db level.	No load balancer is presently used by Bank for Oracle forms based applications
12			Details of clustering at the application server / web server level [Is it VM clusters]. How many servers are in each cluster	Refer to Section 4.5.1, Bidder has to configure the clustering at application server / web server level for Forms and Reports 12c





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	Section / Clause			
13			Citrix XenApp – version	No plan to deploy the upgraded environment of Forms and Reports 12c in CITRIX, hence the upgraded version of Forms and Reports 12c should not have dependency on CITRIX.
14			Current DFS application database – is it single instance or clustered database	Clustered Database
15			Any performance issues in the current environment for DFS application and other applications	No performance issues in current environment.
16			Peak hours of DFS applications and other applications	Monday to Saturday; 9 AM to 7 PM; PAN India. But upgraded environment should be available always.
17			No. of users for the DFS applications and other applications	All users in Bank will use the upgraded environment. However, Bidder has to propose Processor based licenses as mentioned in RfP Section 4.5.1 which is already estimated as per current requirement of users in Bank, hence there should not be any application specific dependency for users.
18			Do all applications have their own databases	There are few databases in Bank and multiple applications uses same database in some cases. There are various schemas for any database instance which are created: application wise and /or branch wise.
19			What is the type [make / model] of storage box	Dell SAN storage SC 8000



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	Section / Clause			
20	Ciause		In new solution will OVM	Web Server / App Server for
			replace VMware	Forms and Reports 12c will
			completely. Will the Web	be in OEL and OVM
			Server / App Server and DB Server will all be on OEL and	Platforms. DB Server may be
			OVM platforms	in different platform.
21			Is SIDBI looking for server	All applications based on
			consolidation for all	Forms and Reports 6i will be
			applications in new solution	deployed new environment
				of Forms and Reports 12c.
22			Current configuration of	No Web/App Server for
			Web/App/DB servers in	current environment of
			terms of	Forms and Reports 6i.
			o No. of CPU's	Database will be provided by
			o Total Memory	Bank as required in Forms
				and Reports 12c
				environment.
23			How will be DR sized in the	DR is 50 % of Production
			new solution or is currently	capacity
			sized – exactly same size of	
			the production or 50 % of production capacity	
24			What is the method of	Oracle Dataguard
24			replication from production	Ofacie Dataguaru
			to DR site	
25			Is the bidder expected to	Bidder needs to carry out the
			rewrite the queries / code	modifications required to
			as part of performance	improve the performance in
			tuning after the new	consultation with the SIDBI
			solution is implemented	team.
26			Assumption is that the End	Same as Srl. No. 13
			users will continue using	
			Citrix XenAPP for	
			connecting to applications	
			in the new environment	
27			Load testing / Performance	Bidder will be responsible for
			testing is it part of UAT.	Load Testing / Performance
			Who will be responsible for	Testing for DFS application
			the load and performance	due to migration activity.
			testing. Is this activity to be	However, Bidder has to
			done using a load testing	extend support for Load
			tool	Testing / Performance
				Testing for other applications.





SL	Page /	RFP Clause	Bidder's Query	SIDBI's Clarification
	Section / Clause			
28	Clause		Acceptance letter will be provided after the smooth functioning of new solution for the 30 days after deployment. What all criteria will be used for ascertaining or arriving at conclusion that the new solution is smoothly working	No error/failure in Production environment for 30 days due to migration.
29			Kindly clarify that DFS application is standalone or integrated with any other sidbi applications or any third party applications?	Integrated with other applications and database.
30			Are functional/technical documents are available for all the forms/reports	Functional/Technical documents will be provided by SIDBI for the applications in 6i.
31			Apart from DFS how many other applications are there?	Details of the applications will be provided at the time of requirement analysis. However no. of Forms and Reports to be migrated from different applications has been already mentioned in RfP Section 4.5.3 and 4.5.4
32			Is there any Non DFS application integrated with other SIDBI applications or any third party applications	Yes
33			Provide us the configuration for current linux OS (hardware, OS version details)	Refer to Section 4 in RfP, SIDBI will provide required Hardware at DC & DR. Bidder will be required to furnish required hardware specifications in attached Annexure XVI. Refer to Section 4.5.1, Bidder has to propose Oracle Linux OS for Web / Application Server.



SL	Page /	RFP Clause	Bidder's Query	SIDBI's Clarification
	Section /			
34	Clause		How many menu's and PII's	Approximately 10 menu and
34			are there in other SIDBI	11 PLL
			applications?	1176
35			How the current SSO	Currently SSO has been
			functions? Is SSO applicable	developed in 6i and is under
			for SIDBI application, Citrix,	the scope of migration
			Web applications etc	activity along with DFS
				application.
36			We understand that	Please refer srl. No. 4 above
			migration of DFS application	
			is required within 15 person	
			days (development effort)	
			followed by 7 person days	
			of UAT, can vendor suggest	
			his own timelines or due	
			diligence has been done by	
			SIDBI to arrive at these	
37			many days For Non DFS application	For non-DFS application,
37			SIDBI has asked for 4	SIDBI will do the project
			resources in total for 3 to 5	management.
			months, we understand	management.
			that this is not a turnkey	
			responsibility and SIDBI will	
			manage the work and	
			deliverables, pls confirm	
38			We assume that SIDBI will	1. For DFS Application
			manage the project	migration, Bidder has to
			governance, deliverables	manage the project
			and timely completion of	governance, deliverables and
			tasks as required. The	timely completion of tasks as
			vendor will not be	required.
			responsible for managing	2. For non-DFS application,
			the timelines and tasks,	SIDBI will do the project
39			kindly confirm The 'scope of work' section	management.
39			mentions the upgrade of	1. For DFS Application migration, no limitation in
			technology to forms ,	resource. Bidder has to
			reports 12c is required. Is	deploy people as may as
			vendor supposed to suggest	required to complete the
			required resources and	activity as mentioned in RfP
			effort for this task?	Section 4.5.3. Efforts should
				be as mentioned in RfP





SL	Page /	RFP Clause	Bidder's Query	SIDBI's Clarification
	Section / Clause			
				Section 4.5.3 2. For non-DFS application, Efforts and resources should be as mentioned in RfP Section 4.5.3
40			Do we need to provide separate resources and effort for Training and Documentation?	Training and documentation will be required before migration activity or as and when required by Bank. Dedicated Resources should be provided by the bidder for migration activity of DFS and non-DFS applications.
41			In section 4.3, SIDBI has asked for detailed resource plan, whereas it has asked for specific no. of resources for migration. Can you clarify, what scope needs to be considered for the resource plan?	Same as srl. No. 39
42			in Section 4.5.1, SIDBI has mentioned no. of licenses required as 16 for DC and 8 for DR site. Kindly confirm the same.	Yes, as mentioned in RfP Section 4.5.1
43			SIDBI has mentioned that vendor should provide warranty for 1 year without any additional cost. As SIDBI has asked for 4 resources and 21 man days of effort for DFS, does this warranty cost needs to be specified seperately, kindly clarify?	For efforts of DFS migration, please refer to the clarification given in srl. No. 4 above. DFS migration services are being obtained as turnkey project. This project will have warranty services for 1 year post acceptance at no additional cost. Migration cost for DFS may accordingly be configured by the bidder.
44			Is the warranty support required to be provided onsite or offshore?	Onsite, as and when required



SL	Page /	RFP Clause	Bidder's Query	SIDBI's Clarification
	Section /			
4.5	Clause		W 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	4 1/
45			We undertand from RFP	1. Yes
			that SIDBI requires the	2. 4 resources for migrating
			following:	non-DFS applications for a
			1. 21 man days for Oracle	period of 3 months. However,
			Forms/developer resources	hiring will be extended, if
			for migrating DFS	required in future.
			application to	3. Resources should be
			Forms/reports 12c	dedicated to migration
			2. 4 resources for migrating	activity of DFS and non-DFS
			non-DFS applications for a	applications only.
			period of 3-5 months 3. These resources will take	4. Yes, as mentioned in RfP Section 4.5.1
			care of training and	Section 4.5.1
			documentation during the	
			same period.	
			4. 16 Licenses for DC and 8	
			licences for DR	
			Kindly confirm the above	
			requirements.	
46			Can resources work from	Only at SIDBI Location as
			offshore or SIDBI requires	mentioned in RfP Section 4.7.
			them to be present at SIDBI	
			locations?	
47			We assume that scope of	Currently SSO has been
			work does not include	developed in 6i, which is
			migration of SSO?	included under the scope of
				migration activity
48			We assume that migration	Yes, it is not in scope
			of platform(operating	
			system) is not in scope?	
49			number of people to be	Same as srl no 39
<u> </u>			deployed	
50			consideration of customised	Webutil is required in the
			web and apps calling	migrated forms to enable the
F4			webutil and local app	functionalities in 12c.
51			printing configuration	Query not clear. However,
			changes as no local printer	printing configuration
				required to be done by selected vendor.
52	Section 4.1 -	DFS Environment	Briefing on DFS system and	Bidder has to design the
52	Page#12	DI 3 LIIVII OIIIIICIIL	environment details	architecture for entire
	I ugcm12		- Will there be separate	WebLogic environment in
			Web logic environment for	consultation with SIDBI
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	Clause		DFS and other applications?	during installation/upgrade/configur ation of Forms and Reports 12c environment and get it approved by SIDBI.
53	Section 4.2 Page#12	4 Months timeline	How the Timeline of 4 months has been calculated? - What if scope of DFS changes? - What if efforts in T&M increase? - Non-SDLC efforts are included? - Efforts of installation and configuration (Linux, OVM, WebLogic, Form and Reports) and making environment ready is also covered? Can Timeline be relaxed, as for the given scope it's too aggressive?	1) Scope has been identified and given in RfP Section 4.5.3 2) 4 resources in T&M for migrating non-DFS applications for a period of 3 months. However, hiring of resources could be extended, if required in future, at the applicable contracted commercial rate 3) Bidder may include the Non-SDLC cost in Commercial Bid, if any. 4) Efforts of installation and configuration (Linux, OVM, WebLogic, Form and Reports) should not be overlapped for migration of DFS and non-DFS applications. Migration will be started only after the environment is ready by the shortlisted Bidder. 5) No changes in timeline for Migration under consideration
54	Section 4.5.3 Page#14	DFS Scope	15-person days are not enough for migration of 50-FMBs, 16-Reports, 02-Menus, 16-PLL What is the basis of arriving at 15 days and can this be increased? - How the Change requests will be taken in project? - Will there be dedicated team from SIDBI side for this project? This would be required for SRS, CRP, UAT	1) Please refer to Srl no 4 2) Any change after the final acceptance will be conducted through a proper change control mechanism, if it is not covered within scope of this RfP. 3) Migration activity has to be carried out under the guidance of SIDBI IT Team.



SL	Page /	RFP Clause	Bidder's Query	SIDBI's Clarification
	Section /			
	Clause			
			and Live all the phases.	
55	Section 4.5.4 Page#16	Hiring of resources - Scope under T&M (number of FMBs and reports)	What is the basis of arriving at 3 Months and can this be increased? 3 months are not sufficient for 650 Forms and 600 Reports.	Please refer to Srl no 53, Point 2
56	Section 4.5.4 Page#17-18		Number of resources and duration mentioned in table is not clear as statement above table is asking for person-month rates whereas in table count is mentioned 3.	4 resources will be hired for migrating non-DFS applications for a period of 3 months. However, hiring will be extended, if required.
57	Section 4.5.5 Page#20		Database is not part of migration, why it's been taken in scope of performance tuning. For FMBs and reports what will be the measuring cratira of performance. Efforts of performance tuning needs to be separately considered.	Database related performance tuning for applications will be taken care by Bank. Bidder has to take care of performance tuning related to migration, weblogic, application/web server and metadata- database related to Forms and Reports 12c.
58	Section 4.5.7 Page#20	Duration of training	Duration of the training to be relaxed considering the training scope which is quite open ended. - Scope should cover the required functionalities only instead of all the available functionalities. - Trainers travel and accommodation to be borne by SIDBI separately - Class room arrangements	 No change in scope of training. Bidder has to provide Trainers travel and accommodation. Classroom will be provided by SIDBI





SL	Page / Section /	RFP Clause	Bidder's Query	SIDBI's Clarification
	Clause			
			for training to be borne by SIDBI	
59	Section 4.6		In commercial annexure	AMC is not required for DFS
	Page#21		there is no section given for AMC amount. - AMC of DFS and Installation/configuration would be separate.	migration. However migrated DFS application should have 1 year warranty.
60	Clause - 4.5.1 page - 14		Any logistics cost between primary and DR to be borne by SIDBI.	Query not clear. No such expenditure is envisaged by Bank.
61	Clause - 4.5.1 page - 14		License payment terms to be relaxed to 100% with PO.	Same as Srl 8
62	Clause -		We need hardware	Please refer srl. No. 1 above
	4.5.1 page - 14		configuration details to assess the size of OS and OVM license	









SL	Page / Section /	RFP Clause	Bidder's Query	SIDBI's Clarification
	Clause			
		applications for few		
		customers and Bank's		
		Officers (on need basis),		
		using Access Gateway.		



Section / Clause 4. Scope of Work 1,2	1. Upgrade the Technology of its applications from Oracle Forms and Reports 6i (D2K) to Oracle Forms and Reports 12c. 2. Migration of Direct	Please provide some more details of these forms and reports such as complexity, functionality and usage so that we can estimate the effort requirement.	Efforts are estimated in RfP Section 4.5.3 and 4.5.4. Functionality will be shared at the time of requirement analysis.
4. Scope of Work	Technology of its applications from Oracle Forms and Reports 6i (D2K) to Oracle Forms and Reports 12c.	details of these forms and reports such as complexity, functionality and usage so that we can estimate the	Section 4.5.3 and 4.5.4. Functionality will be shared at the time of requirement
Work	Technology of its applications from Oracle Forms and Reports 6i (D2K) to Oracle Forms and Reports 12c.	details of these forms and reports such as complexity, functionality and usage so that we can estimate the	Section 4.5.3 and 4.5.4. Functionality will be shared at the time of requirement
1,2	(D2K) to Oracle Forms and Reports 12c.	that we can estimate the	-
	Finance System (DFS) in 6i (D2K) to Forms and Reports 12c Application on turn key basis. SIDBI will provide Oracle Database 11g environment and the required Hardware at Data Center (DC) & Disaster Recovery (DR) site for Oracle Forms and Reports 12c environment. Shortlisted Bidder (Vendor) has to supply of licenses of Oracle Forms and Reports 12c, install, configure, implement, upgrade the current environment of 6i[D2K] to Forms and Reports 12c, migration of Direct Finance System (DFS) developed in 6i[D2K] on turn key basis to Forms and Reports 12c and provide resources, as	In terms of complexity, request you to categorize the forms and reports as Low OR Average OR High. Please let us know any migration for database from current version 11g to 12c	Currently Database is in Oracle 11g. Bank may upgrade database as and when required.
	mentioned in scope, for migration of all other applications developed in Forms and Reports 6i		
	Reports 12c with no		
		developed in 6i[D2K] on turn key basis to Forms and Reports 12c and provide resources, as mentioned in scope, for migration of all other applications developed in Forms and Reports 6i [D2K] to Forms and Reports 12c with no	developed in 6i[D2K] on turn key basis to Forms and Reports 12c and provide resources, as mentioned in scope, for migration of all other applications developed in Forms and Reports 6i [D2K] to Forms and





SL	Page /	RFP Clause	Bidder's Query	SIDBI's Clarification
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	Ciause	Migration of about 50 (FMB) forms and 16 (RDF) reports, Menu - 02 and PLL - 11 of various modules from Forms /Reports 6i to 12c		





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	Section /			
	Clause			
65	4.1. Project	The project deliverables	Request you to let us know	Functionality will be shared at
	Organisation	are indicated as follows:	how many are complex	the time of requirement
	:	1. Delivery of all required	Forms and Reports.	analysis.
		software licenses for	Please let us know which OS	
	2	Oracle Forms and	is being used in Forms &	OS of Forms and Reports 6i is
		Reports 12c, install,	Reports 6i	Windows 2008 R2 EE
		configure, implement,	Request you to confirm are	
		upgrade the current	any Forms having multiple	
		environment of 6i[D2K]	Tabs. If yes, please specify	
		to Forms and Reports 12c in DC & DR.	the nos. Please let us know the	
		2. Migration of existing	functionality of DFS	
		Direct Finance System	application which needs	
		(DFS) in 6i[D2K] in Bank	migration without change in	
		to new environment of	functionality, design, flow	
		Forms and Reports 12c.	and user interface?	
		3. Provide resources for	and user interface:	
		migration of all other		
		existing applications in 6i		
		(D2K) to Forms and		
		Reports 12c (To be		
		carried out		
		simultaneously at		
		Mumbai and Lucknow		
		under the guidance of		
		SIDBI IT Team).		
		4. User Acceptance		
		Testing (UAT) and Roll-		
		out in Production (DC) &		
		DR. 5. Training and		
		Documentation		





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66	4.2. Delivery Schedule and Project Plan	1. The bidder is required to deliver the products and services including the delivery of all required licenses, migration of the DFS application and provide resources for migration of other applications developed in 6i[D2K] to Forms and Reports 12c environment as per scope of the project within 4 months from the date of execution of the procurement contractdoc umentation, user manual documentation and training for the successful implementation of the	Please confirm the 4 months period to deliver the products and services like licenses, migration of the DFS application excluding training and others?	It is including training and others.
67	4.5.1.Produc t - Purchase / Subscription of Software Licenses:	system. 1 Processor based licenses for Oracle Forms and Reports 12c at DataCenter (DC) 16 Processor based licenses for Oracle Forms and Reports 12c at Disaster Recovery (DR) site 8 2 Oracle Linux subscription and its implementation on Servers at DC and DR ** 3 Oracle Virtualization Machine solution (OVM) to be implemented on the servers at DC and DR **	Please confirm that you will be using only 16 Cores for DC and 8 for DR, we understand can propose number of licenses based on solution architecture	Requirement of licenses are mentioned in RfP Section 4.5.1





SL	Page /	RFP Clause	Bidder's Query	SIDBI's Clarification
	Section /			
68	Clause 4.5.3	The area area area have in a con-	Diagon was ide details of	Consularity will be about
00	Migration of DFS Application	There are many business and administrative applications developed in Oracle Forms and reports 6i[D2K]. Each user in SIDBI has been allotted a single user-id and access to various applications is based on the parameters such as Branch, User level and roles assigned in each application. The Application Log-On Module (SSO Module) is also part of this migration activity.	Please provide details of DFS application such as complexity, functionality so that we can estimate the effort requirement. While migrating entire DFS application effort may vary based on complexity.	Complexity will be shared during requirement and design phase of project. Bidder has to provide resources as much as required during DFS migration to meet the timeline.
69	4.5.2.Service	The bidder will perform	Please let us know the	To upgrade the entire
	- Installation	the following activities	reasons for Migration	environment.
70	and	for implementation of	Please let us know the	650 forms will be migrated by
	configuratio n of the	the solution: o Installation and	complexity levels of Forms	hiring the resources on
	Environment	configuration of Oracle	and Reports 650 each which needs migration from 6i to	monthly basis hence sharing its complexity is not essential.
		Linux and OVM Servers at	12c	Complexity will be shared
	·	DC and DR. o Creation	120	during requirement and
		and configuration of		design phase of project.
		following environments:		However the mentioned
		Production		forms and reports will be
		environment at Data		migrated under the guidance
		Centre (DC) •		of SIDBI IT Team.
71		Development &UAT	Please let us know the	Windows 2008 R2 EE for
		environment at DC • DR	current OS and version of	Forms and Reports 6i
		environment o	the instance	
72		Installation and	Please let us know which OS	OS migration is not under
		configuration of Oracle	and version, instance to be	current scope
		Forms and Reports 12c	migrated.	
73		for all above three	Please Mention the bit	HP UX 11i 64 Bit
		environments at DC and	configuration of OS and DB	
		DR. o Configuration at	(32 bit or 64 bit)	
74		Application Server,	Please let us know is there	SIDBI will do Database install
		Middleware, Forms	any database install and	and configure/migration, if
		Server, Reports Server	configuration/migration	required



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75	5.000	and Client level to access	Please let us know which	Oracle Database 11g
		the applications through	version of 11g database	(11.2.0.4)
7.0		Web-browser o	release	Application Database
76		Configuration of utilities/libraries required	Please let us know the size of current database size	Application Database Character Set AL16UTF16 and
		for the features used in	(GB) and Character Set.	DB Size 300GB+
		the existing applications		
77		and enabling new	Please provide database	10% Year-on-Year
78		features of Forms and Reports. o Configuration	growth rate. Please let us know whether	Yes
70		for use of various	the current DB is Archieve	163
		components of the	Log enabled.	
79		solution as required in	Please let us know the	Daily backup of Database.
		Oracle Forms & Reports 12c. o Installation of	current Backup & Cloning frequency of database	
		Form Migration Assistant	instances	
80		for migration of existing	Please let us know whether	Alert Management for
		applications developed in	currently having any Alert	Application and Database
		Oracle Forms and	management. If provide the	
81		Reports 6i(D2k) to 12c. Resolution of all technical	details. Please let us know currently	Yes
01		issues faced with the	SIDBI having any OLTP	103
		solution during	transactions.	
82		installation and	Please let us know whether	No
		configuration. o Application access over	OEM (Oracle Enterprise	
83		internet is enabled for	Manager) enabled in SIDBI Please let us know the	DB Instances are Standalone
05		selected applications for	Current DB is Standalone or	and RAC both based on
		few customers and	RAC configured.	current requirement.
84		Bank's Officers (on need	Please let us know currently	Yes
		basis), using Access Gateway, vendor must	SIDBI is having any DR	
85		incorporate the	setup. Please let us know whether	Yes
		necessary security	ASM enabled.	
86		features	Describe details about	Applications in Forms and
			applications running on the	Reports 6i, Some J2EE
87			database Please let us know SIDBI	application, HRMS etc. Not relevant.
0/			backup strategy.	INOCTEIEVAIIC.
88			Please let us know SIDBI	Same as Srl 17 for user
			user volume and network	volume.
			topology.	Network Topology will be
				provided during system





SL	Page /	RFP Clause	Bidder's Query	SIDBI's Clarification
	Section /			
	Clause			analysis. However Bank will
				arrange the network
				infrastructure.
89			Please let us know the DB&	No
			Application high availability	
			(HA) requirements.	
90			Please let us know SIDBI	No migration of application
			need the source database	database is under current
			to stay alive after the	scope. Same application
			migration and how long it is	database of 6i will be used in
			required.	12c.
91			Please let us know	RPO - 4 Hrs
			downtime of the DB &	
			Applications	
92			Please let us know	Not in scope of the current
			bandwidth for moving SIDBI	project
			data.	
93			Please let us know SIDBI	Yes
			database be accessed	
			through firewalls/tunnels/ VPNs	
94			Please provide the current	Forms and Reports 6i -
94			Forms/Reports architecture	Client/Server
			(Client Server / Three Tier)	Cheffy Server
95			Please let us know the	Same as Srl 86
			Application components	
			currently using in SIDBI	
			other than Forms &	
			Reports.	
96			Please let us know the	Same as Srl 68
			functionality of DFS	
			application which require	
			migration of Direct Finance	
			System (DFS) developed in	
			6i[D2K] on turn key basis to	
97	4 5 2 Migrati	Post migration the	Forms and Reports 12c The user Interface may	Change in ontire layout is not
31	4.5.3.Migrati on of DFS	Post-migration, the applications in Bank	change as UI in migration	Change in entire layout is not recommended. However, in
	Application	should be accessible to	process as the UI in 6i is an	case of minor overlap of
	Application	users as-is with no	applet where as in 12c the	fields/blocks due to migration
	16	change in functionality,	UI is Web based . Kindly	process, bidder has to
	-	workflow, user interface	confirm.	rearrange as of 6i and deliver





SL	Page / Section / Clause	RFP Clause	Bidder's Query	SIDBI's Clarification
		etc.		the same.
98	4.5.3.Migrati on of DFS Application 16	Application should be compatible in Bilingual (Both Hindi & English). The user interface of the application should have the font, headings, labels etc. in Bilingual and should be able to capture data, save data in database and show data in Bilingual format.	Please confirm if the current verison of DFS application is Bilinagual. Having Hindi as a displayed language.	Currently the Reports generated in the pdf format which are bilingual, forms are not bilingual but the feature to enable hindi data display and entry and labels in hindi should be enabled in 12c
99	4. Scope of Work 12	SIDBI will provide Oracle Database 11g environment and the required Hardware at Data Center (DC) & Disaster Recovery (DR) site for Oracle Forms and Reports 12c environment.	Please confirm the version of Database is 11.2.0.4+	Same as Srl 75
100			we would like to outsource only the services part(migration and installation) to another vendor. Kindly confirm if that is acceptable.	Refer to RfP Section 9.3, The Supplier shall not assign to others, in whole or in part, its obligations to perform under the contract.
101			we are interested to participate and will be outsourcing only the services part(migration and installation) to another vendor. Kindly confirm if that is acceptable.	Same as srl 100
