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## Appendix I – List of Offices

|  |  |  |  |
| --- | --- | --- | --- |
| **Office wise count as on August 15, 2015** | | | **1064** |
|  |  |  |  |
| **Office** | **Location** | **Grade / Offices** | **No. of Employees ##** |
| Head Office | Lucknow | Lucknow HO | 97 |
| Corporate Office | Mumbai | Mumbai Office | 201 |
| Corporate Office | New Delhi | New Delhi Office | 31 |
| Training Center | Bhubneshwar | SIDBI International Training Institute | 7 |
|  |  |  |  |
| **Regional Office** | **Ahmedabad** | **Ahmedabad RO** | 15 |
| Branch Office | Ahmedabad | Ahmedabad BO | 22 |
| Branch Office | Baroda | Baroda BO | 9 |
| Branch Office | Gandhidham | Gandhidham BO | 7 |
| Extended Branch Office | Jamnagar | Jamnagar XBO | 2 |
| Branch Office | Morbi | Morbi BO | 8 |
| Branch Office | Rajkot | Rajkot BO | 9 |
| Branch Office | Surat | Surat BO | 8 |
| Branch Office | Vatva | Vatva BO | 3 |
|  |  |  |  |
| **Regional Office** | **Bangalore** | **Bangalore RO** | 11 |
| Branch Office | Bangalore | Bangalore BO | 13 |
| Branch Office | Hosur | Hosur BO | 3 |
| Branch Office | Hubli | Hubli BO | 4 |
| Extended Branch Office | Mysore | Mysore XBO | 2 |
| Extended Branch Office | Peenya | Peenya XBO | 2 |
|  |  |  |  |
| **Regional Office** | **Kolkata** | **Kolkata RO** | 15 |
| Branch Office | Bhubneshwar | Bhubaneshwar BO | 9 |
| Branch Office | Jamshedpur | Jamshedpur BO | 8 |
| Branch Office | Kolkata | Kolkata BO | 11 |
| Branch Office | Patna | Patna BO | 7 |
| Branch Office | Ranchi | Ranchi BO | 2 |
| Branch Office | Rourkela | Rourkela BO | 3 |
|  |  |  |  |
| **Regional Office** | **Chennai** | **Chennai RO** | 19 |
| Branch Office | Ambattur | Ambattur BO | 3 |
| Branch Office | Chennai | Chennai BO | 18 |
| Branch Office | Puducherry | Puducherry BO | 4 |
|  |  |  |  |
| **Regional Office** | **Coimbatore** | **Coimbatore RO** | 11 |
| Branch Office | Coimbatore | Coimbatore BO | 11 |
| Branch Office | Erode | Erode BO | 4 |
| Branch Office | Kochi | Kochi BO | 16 |
| Branch Office | Madurai | Madurai BO | 3 |
| Branch Office | Tirupur | Tirupur BO | 8 |
| Extended Branch Office | Trichy | Trichy XBO | 2 |
|  |  |  |  |
| **Regional Office** | **Chandigarh** | **Chandigarh RO** | 14 |
| Branch Office | Chandigarh | Chandigarh BO | 20 |
| Branch Office | Jalandhar | Jalandhar BO | 3 |
| Branch Office | Jammu | Jammu BO | 3 |
| Branch Office | Ludhiana | Ludhiana BO | 15 |
| Branch Office | Shimla | Shimla BO | 1 |
|  |  |  |  |
| **Regional Office** | **Faridabad** | **Faridabad RO** | 9 |
| Branch Office | Faridabad | Faridabad BO | 18 |
| Branch Office | Gurgaon | Gurgaon BO | 12 |
|  |  |  |  |
| **Regional Office** | **Guwahati** | **Guwahati RO** | 4 |
| Branch Office | Guwahati | Guwahati BO | 5 |
| Branch Office | Agartala | Agartala BO | 2 |
| Branch Office | Aizawal | Aizawl BO | 3 |
| Branch Office | Dimapur | Dimapur BO | 1 |
| Branch Office | Gangtok | Gangtok BO | 2 |
| Branch Office | Imphal | Imphal BO | 1 |
| Branch Office | Itanagar | Itanagar BO | 2 |
| Branch Office | Shillong | Shillong BO | 2 |
|  |  |  |  |
| **Regional Office** | **Hyderabad** | **Hyderabad RO** | 9 |
| Extended Branch Office | Balanagar | Balanagar XBO | 2 |
| Branch Office | Hyderabad | Hyderabad BO | 14 |
| Extended Branch Office | Vijaywada | Vijayawada XBO | 2 |
| Branch Office | Visakhapatnam | Visakhapatnam BO | 3 |
|  |  |  |  |
| **Regional Office** | **Indore** | **Indore RO** | 9 |
| Branch Office | Bhopal | Bhopal BO | 8 |
| Branch Office | Indire | Indore BO | 8 |
| Branch Office | Nagpur | Nagpur BO | 6 |
| Branch Office | Raipur | Raipur BO | 5 |
|  |  |  |  |

|  |  |  |  |
| --- | --- | --- | --- |
| **Regional Office** | **Jaipur** | **Jaipur RO** | 10 |
| Branch Office | Alwar | Alwar BO | 3 |
| Branch Office | Jaipur | Jaipur BO | 20 |
| Branch Office | Jodhpur | Jodhpur BO | 4 |
| Branch Office | Kishengarh | Kishengarh BO | 4 |
| Extended Branch Office | Udaipur | Udaipur XBO | 2 |
|  |  |  |  |
| **Regional Office** | **Lucknow** | **Lucknow RO** | 7 |
| Branch Office | Agra | Agra BO | 4 |
| Branch Office | Kanpur | Kanpur BO | 8 |
| Branch Office | Lucknow | Lucknow BO | 5 |
| Branch Office | Varanasi | Varanasi BO | 6 |
|  |  |  |  |
| **Regional Office** | **Mumbai** | **Mumbai RO** | 12 |
| Branch Office | Mumbai | Andheri BO | 7 |
| Branch Office | Mumbai | Mumbai BKC BO | 17 |
| Branch Office | Panaji | Panaji BO | 6 |
| Branch Office | Thane | Thane BO | 8 |
|  |  |  |  |
| **Regional Office** | **New Delhi** | **New Delhi RO** | 14 |
| Extended Branch Office | Bahadurgarh | Bahadurgarh XBO | 2 |
| Branch Office | Dehradun | Dehradun BO | 9 |
| Extended Branch Office | Ghaziabad | Ghaziabad XBO | 2 |
| Extended Branch Office | Greater Noida | Greater Noida XBO | 2 |
| Branch Office | Kundli | Kundli BO | 3 |
| Branch Office | New Delhi | New Delhi BO | 22 |
| Branch Office | New Delhi | New Delhi RFS BO | 4 |
| Branch Office | Noida | Noida BO | 11 |
| Branch Office | New Delhi | Okhla BO | 6 |
| Extended Branch Office | Rudrapur | Rudrapur XBO | 2 |
|  |  |  |  |
| **Regional Office** | **Pune** | **Pune RO** | 10 |
| Extended Branch Office | Ahmednagar | Ahmednagar XBO | 2 |
| Branch Office | Aurangabbad | Aurangabad BO | 8 |
| Extended Branch Office | Chinchwad, Pune | Chinchwad XBO | 2 |
| Branch Office | Kolhapur | Kolhapur BO | 3 |
| Branch Office | Nasik | Nasik BO | 8 |
| Branch Office | Pune | Pune BO | 18 |
|  |  | **Total** | **1042** |
|  |  |  |  |
| Subsidiary / Associate | Kochi | Kochi BO-SBT | 1 |
| Subsidiary / Associate | Mumbai | CGTMSE-MUM | 5 |
| Subsidiary / Associate | Mumbai | ISARC | 2 |
| Subsidiary / Associate | Mumbai | MUDRA | 9 |
| Subsidiary / Associate | Mumbai | NCGTC | 4 |
| Subsidiary / Associate | New Delhi | ISTSL | 1 |
|  |  | **Total** | **22** |
|  |  |  |  |

**## - No. of employees in each office may increase/ decrease during the contract period.**

Bidder shall take into account a growth in user-base at an average rate of 5% per year and accordingly factor the growth of service requirements.

## Appendix II – List of Hardware (Other than Network) at Data Center, Mumbai

| **S.N.** | **Server  Make** | **Model** | **Mac.  S.No.** | **Processor** | **No. of CPUs** | **RAM** | **Hard Disk** | **OS details with version** | **Application Installed** | **AMC upto Date** |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 1 | IBM | IBM xseries 336 | 99CVNW0 | 3.20 GHZ XEON | 2 | 2 | 73.4 \* 2 | Windows 2003 R2 Enterprise 32 bit | Citrix - Production | 30/6/2015 |
| 2 | IBM | IBM xseries 336 | 99CVMP3 | 3.20 GHZ XEON | 2 | 2 | 73.4 \* 2 | Windows 2003 R2 Enterprise 32 bit | Citrix - Production | 30/6/2015 |
| 3 | IBM | IBM XSERIES 336 | 99CVNX4 | 3.20GHZ XEON | 2 | 2 | 73.4 \* 2 | Windows 2003 R2 Standard 32 bit | HRMS | 30/6/2015 |
| 4 | IBM | IBM xseries 336 | 99CVMP2 | 3.20 GHZ XEON | 2 | 2 | 73.4 \* 2 | Windows 2003 R2 Enterprise 32 bit | Citrix - Production | 30/6/2015 |
| 5 | IBM | IBM XSERIES 346 | 99AWEYD | 3.20GHZ XEON | 2 | 2 | 146 \* 3 | Windows 2003 R2 Standard 32 bit | FILE Server | 30/6/2015 |
| 6 | IBM | IBM XSERIES 346 | 99AWEYG | 3.20GHZ XEON | 2 | 4 | 147 \* 5 | RHEL 6.4 | Mail SMTP | 30/6/2015 |
| 7 | IBM | IBM XSERIES 336 | 99CVMT6 | 3.20GHZ XEON | 2 | 2 | 73.4 \* 2 | RHEL 6.4 | NTP | 30/6/2015 |
| 8 | IBM | IBM xseries 346 | 99AWPZH | 3.20GHZ XEON | 2 | 2 | 146 \* 2 | Windows 2003 R2 Standard 32 bit | BioMetrics | 30/6/2015 |
| 9 | IBM | IBM xseries 336 | 99CVMV2 | 3.20 GHZ XEON | 2 | 2 | 73.4 \* 2 | Windows 2003 R2 Standard 32 bit | NONE | 30/6/2015 |
| 10 | IBM | IBM xseries 336 | 99CVMT0 | 3.20 GHZ XEON | 2 | 2 | 73.4 \* 2 | Windows 2003 R2 Enterprise 32 bit | Citrix - Production | 30/6/2015 |
| 11 | IBM | IBM xseries 346 | 99AWRAV | 3.20 GHZ XEON | 2 | 2 | 146 \* 2 | RHEL 3 | ALM | 30/6/2015 |
| 12 | SUN | SUN X4150 (Rack Mount) | 0919QAR031 | 2.66 GHZ XEON 2 Quad-co | 2 | 16 | 146 \* 5 | Windows 2008 Enterprise 32 bit | WSUS - MS Pathcing, Citrix XEN License Server  AV Server | 30/6/2015 |
| 13 | SUN | 1-SUN Blade X6250 | 0918QAW029 | 2.66 GHZ XEON 2 Quad-co | 2 | 4 | 146 \* 2 | RHEL 3 | NONE | 30/6/2015 |
| 14 | SUN | 2-SUN Blade X6250 | 0918QAW02C | 2.66 GHZ XEON 2 Quad-core | 2 | 4 | 146 \* 2 | Windows 2003 R2 Standard 32 bit | Intranet | 31/12/2015 |
| 15 | SUN | 3-SUN Blade X6250 | 0820QAW0A9 | 2.66 GHZ XEON 2 Quad-co | 2 | 4 | 146 \* 2 | Windows 2003 R2 Standard 32 bit | Citrix - Production | 31/12/2015 |
| 16 | SUN | 4-SUN Blade X6250 | 0918QAW02B | 2.66 GHZ XEON 2 Quad-co | 2 | 4 | 146 \* 2 | Windows 2003 R2 Standard 64 bit | ADC | 31/12/2015 |
| 17 | SUN | 5-SUN Blade X6250 | 0918QAW028 | 2.66 GHZ XEON 2 Quad-core | 2 | 4 | 146 \* 2 | Windows 2008 Enterprise 64 bit | RAM | 31/12/2015 |
| 18 | SUN | 6-SUN Blade X6250 | 0914QCW02D | 2.66 GHZ XEON 2 Quad-co | 2 | 4 | 146 \* 2 | Windows 2003 R2 Standard 32 bit | CART - DEV | 31/12/2015 |
| 19 | SUN | 7-SUN Blade X6250 | 0918QAW027 | 2.66 GHZ XEON 2 Quad-co | 2 | 16 | 146 \* 2 | Windows 2008 Enterprise 64 bit | NONE | 31/12/2015 |
| 20 | SUN | 9-SUN Blade X6270 | 1019FM1017 | 2.53 GHx XEON E5540 Quad Core | 2 | 32 | 300 \* 4 | Citrix XEN Server 5.6 | XEN | 31/12/2015 |
| 21 | SUN | 10-SUN Blade X6270 | 1019FM1018 | 2.53 GHx XEON E5540 Quad Core | 2 | 32 | 300 \* 4 | Citrix XEN Server 5.6 | XEN | 31/12/2015 |
| 22 | IBM | IBM RISC P550 |  | Power 6 | 1 (dual core), @4.2 GHz | 8 | 146 \* 5 | AIX VER 5.3 | Not in Use | AMC Not required |
| 23 | HP | HP ProLiant DL380 G6 (HP Storage work 1800 | SGH020XL2J | Quad-Core Intel Xeon, 2400 MHz | 1 | 6 | 2\*72 GB | Windows 2003 R2 Standard 64 bit | PDC | 30/6/2015 |
| 24 | HP | HP BL460c G7 | SGH2132X73 | Quad Core Intel Xeon X5672 @3.2Ghz | 2 | 128 | 2\*300 | Xenserver 6.0 |  | Warranty |
| 25 | HP | HP BL460c G7 | SGH2132X75 | Quad Core Intel Xeon X5672 @3.2Ghz | 2 | 128 | 2\*300 | Xenserver 6.0 |  | Warranty |
| 26 | HP | HP BL460c G7 | SGH2132X99 | Quad Core Intel Xeon X5672 @3.2Ghz | 1 | 16 | 2\*600 | Windows 2008 R2 Enterprise 64 bit | Biometric POC | Warranty |
| 27 | HP | HP BL460c G7 | SGH2132X97 | Quad Core Intel Xeon X5672 @3.2Ghz | 1 | 16 | 2\*600 | Windows 2008 Enterprise 32 bit | MS Desktop Patching | Warranty |
| 28 | HP | HP BL460c G7 | SGH2132X9A | Quad Core Intel Xeon X5672 @3.2Ghz | 1 | 16 | 2\*600 | Windows 2008 Standard R2 64 bit | SWIFT Alliance | Warranty |
| 29 | HP | Hp BL860c i2 | SGH2132WFV | Quad Core Itanium (9340N) @1.66Ghz | 1 | 128 | 2\*300 | HP-UX 11.31 v3 | Local Legacy DR | 31/05/2017 |
| 30 | HP | HP PROLIANT DL360 G5 | CN7807A036 | Intel Xeon 5160 @3.0 Ghz | 2 | 4 GB RAM | 72 GB \* 3 | Windows 2003 R2 Enterprise 32 bit | Service Manager - 7 | 31/12/2015 |
| 31 | HP | HP PROLIANT DL360 G5 | CN7807A035 | Intel Xeon 5160 @3.0 Ghz | 2 | 8 GB RAM | 72 GB \* 3 | Windows 2003 R2 Enterprise 32 bit | MS Desktop Patching -Server | 31/12/2015 |
| 32 | HP | HP PROLIANT DL360 G5 | CN7807A03A | Intel Xeon 5160 @3.0 Ghz | 2 | 4 GB RAM | 72 GB \* 3 | Windows 2003 R2 Enterprise 32 bit | Operations Manager | 31/12/2015 |
| 33 | IBM | IBM xseries 346 | 99AZZDD | Intel Xeon 3.0 Ghz | 2 | 4 GB RAM | 73 GB \* 4 | Windows 2003 R2 Standard 32 bit | CGTSI | 30/6/2015 |
| 34 | IBM | IBM xseries 346 | 99AZZDN | 3.20GHZ XEON | 2 | 2 GB RAM | 73 GB \* 4 | Windows 2003 R2 Standard 32 bit | CGTSI | 30/6/2015 |
| 35 | IBM | IBM xseries 346 | 99BAGBN | 3.20GHZ XEON | 2 | 2 GB RAM | 73 GB \* 4 | Windows 2003 R2 Standard 32 bit | CGTSI | 30/6/2015 |
| 36 | IBM | IBM Xseries 346 | 99AWRBN | 3.20GHZ XEON | 1 | 2 GB RAM | 73 GB \* 2 | Debian Linux | Energy Efficiency - Delhi | 30/6/2015 |
| 37 | Dell | Dell Power Edge R710 | CZ1QPQ1 | Intel(R) Xeon(R) E5630 @ 2.53GHz | 1 | 16 GB | 2\*300GB | Windows 2008 Enterprise 64 bit | NDS - Seconday | Warranty |
| 38 | Dell | Dell Power Edge R710 | CZ3QPQ1 | Intel(R) Xeon(R) E5630 @ 2.53GHz | 1 | 16 GB | 2\*300GB | Windows 2008 Enterprise 64 bit | NDS - Primary | Warranty |
| 39 | HP | HP PROLIANT DL360 G5 | SGH7204TAH |  |  |  |  | Windows 2003 standard 32 bit | RETURES |  |
| 40 | HP | HP Proliant BL460C G7 | SGH112XJXM | Quad core Intel Xeon 5620 @ 2.40 Ghz | 2 | 32 | 2\*600GB | Windows 2008 Enterprise 64 Bit | EMS Tools | 31/12/2015 |
| 41 | HP | HP Proliant BL460C G7 | SGH112XJXP | quad core Intel Xeon 5620 @ 2.40 Ghz | 1 | 8 | 2\*300GB | Windows 2008 Enterprise 64 Bit | EMS Tools | 31/12/2015 |
| 42 | HP | HP Proliant BL460C G7 | SGH112XJXR | Quad-Core Intel Xeon, 2400 MHz | 1 | 16 | 2\*300GB | Windows 2008 R2 Enterprise 64 bit | EMS Tools | 31/12/2015 |
| 43 | HP | HP Proliant BL460C G7 | SGH123XD4A | Quad-Core Intel Xeon, 2400 MHz | 2 | 64 | 2\*500GB | RHEL 6.4 | MAIL - Domino Notes | 31/12/2015 |
| 44 | hp | HP Proliant BL460C G7 | SGH112XJXL | quad core Intel Xeon 5620 @ 2.40 Ghz | 1 | 16 | 2\*300GB | Windows 2008 Enterprise 64 Bit | EMS Tools | 31/12/2015 |
| 45 | hp | HP Proliant BL460C G7 | SGH112XJXK | quad core Intel Xeon 5620 @ 2.40 Ghz | 1 | 16 | 2\*300GB | Windows 2008 Enterprise 64 Bit | EMS Tools | 31/12/2015 |
| 46 | hp | HP Proliant BL460C G7 | SGH123XJSH | Quad-Core Intel Xeon, 2400 MHz | 2 | 48 | 2\*500GB | RHEL 5.5 | DEV - DEV DB / UAT DB | 31/12/2015 |
| 47 | SUN | SUN X4270 | 1010XF7040 | Quadcore Xeon E5520 @2.26 GHz | 1 | 8 GB | 300 GB \* 2 | RHEL 5.5 | MASTER / MEDIA Server Veritas | 31/12/2015 |
| 48 | HP | BL 20 p - HP | CN770900MD | Dual-Core Intel Xeon 5110 (1.60 GHz/1066 FSB) | 2 | 16 | 72GB x 2 | Windows 2003 Standard 64 Bit | WAS Server 2 | 31/12/2015 |
| 49 | HP | BL 20 p - HP | CN770900G6 | Dual-Core Intel Xeon 5110 (1.60 GHz/1066 FSB) | 2 | 4 | 72GB x 2 | RHEL 6.4 | Lotus Domino-SameTime | 31/12/2015 |
| 50 | HP | BL 20 p - HP | CN770900G2 | Dual-Core Intel Xeon 5110 (1.60 GHz/1066 FSB) | 1 | 5 | 72GB x 2 | Windows 2003 R2 Enterprise 32 Bit | PRD-**OAS (FORMS & REPORTS)** | 31/12/2015 |
| 51 | HP | BL 20 p - HP | CN770900G9 | Dual-Core Intel Xeon 5110 (1.60 GHz/1066 FSB) | 2 | 4 | 72GB x 2 | Windows 2003 R2 Enterprise 32 Bit | Not Planned - Standby for Oracle Forms and Reports / IBM WAS | Not under AMC |
| 52 | HP | BL 20 p - HP | CN770900FP | Dual-Core Intel Xeon 5110 (1.60 GHz/1066 FSB) | 1 | 2 | 72GB x 2 | RHEL 6.4 | Lotus Domino-Traveller | 31/12/2015 |
| 53 | HP | BL 20 p - HP | CN770900FS | Dual-Core Intel Xeon 5110 (1.60 GHz/1066 FSB) | 2 | 4 | 72GB x 2 | Windows 2003 R2 Standard 64 Bit | TDS Server Peer2 | 31/12/2015 |
| 54 | HP | BL 20 p - HP | CN770900ME | Dual-Core Intel Xeon 5110 (1.60 GHz/1066 FSB) | 1 | 4 | 72GB x 2 | Windows 2003 R2 Enterprise 32 Bit | Not Planned - Standby for WAS | Not under AMC |
| 55 | HP | BL 20 p - HP | CN770900FV | Dual-Core Intel Xeon 5110 (1.60 GHz/1066 FSB) | 1 | 5 | 72GB x 2 | Windows 2003 R2 Enterprise 32 Bit | Not Planned - Standby for WAS | Not under AMC |
| 56 | HP | BL 20 p - HP | CN770900FR | Dual-Core Intel Xeon 5110 (1.60 GHz/1066 FSB) | 1 | 4 | 72GB x 2 | Windows 2003 R2 Standard 32 Bit | To be released - CRP | 31/12/2015 |
| 57 | HP | BL 20 p - HP | CN770900G5 | Dual-Core Intel Xeon 5110 (1.60 GHz/1066 FSB) | 2 | 2 | 72GB x 2 | Windows 2003 R2 Enterprise 32 Bit | UAT-Portal | 31/12/2015 |
| 58 | HP | BL 20 p - HP | CN770900FW | Dual-Core Intel Xeon 5110 (1.60 GHz/1066 FSB) | 1 | 4 | 72GB x 2 | Windows 2003 R2 Standard 64 Bit | Portal Server | 31/12/2015 |
| 59 | HP | BL 20 p - HP | CN770900GB | Dual-Core Intel Xeon 5110 (1.60 GHz/1066 FSB) | 1 | 6 | 72GB x 2 | Windows 2003 Enterprise 32 Bit | MQ Server | 31/12/2015 |
| 60 | HP | BL 20 p - HP | CN770900FN | Dual-Core Intel Xeon 5110 (1.60 GHz/1066 FSB) | 2 | 4 | 72GB x 2 | Windows 2003 Standard 32 Bit | ESA - OLD - Not in use | Not under AMC |
| 61 | HP | BL 20 p - HP | CN770900G8 | Dual-Core Intel Xeon 5110 (1.60 GHz/1066 FSB) | 2 | 6 | 72GB x 2 | Windows 2003 Enterprise 32 Bit | BO Server | 31/12/2015 |
| 62 | HP | BL 20 p - HP | CN770900GC | Dual-Core Intel Xeon 5110 (1.60 GHz/1066 FSB) | 1 | 4 | 72GB x 2 | Windows 2003 Enterprise 32 Bit | ESA - OLD - Not in use | Not under AMC |
| 63 | HP | BL 20 p - HP | CN770900FX | Dual-Core Intel Xeon 5110 (1.60 GHz/1066 FSB) | 1 | 14 | 72GB x 2 | Windows 2008 Standard 64 Bit | PSIG -Application | 31/12/2015 |
| 64 | HP | HP rx6600 | SGH51508A2 | 4 (2 Intel(R) Itanium 2 9100 series processors (1.59 GHz, 18 MB) | 4 | 128 | 300 x 4 | HP-UX 11.31 v3 | ESA Production DB | 31/01/2016 |
| 65 | HP | BL 20 p - HP | CN770900G4 | Dual-Core Intel Xeon 5110 (1.60 GHz/1066 FSB) | 1 | 2 | 72GB x 2 | Windows 2003 R2 Standard 64 Bit | UAT- WAS | 31/12/2015 |
| 66 | HP | BL 20 p - HP | CN770900FZ | Dual-Core Intel Xeon 5110 (1.60 GHz/1066 FSB) | 1 | 4 | 72GB x 2 | Windows 2003 R2 Standard 64 Bit | UAT-MQ | 31/12/2015 |
| 67 | HP | BL 20 p - HP | CN770900G0 | Dual-Core Intel Xeon 5110 (1.60 GHz/1066 FSB) | 1 | 4 | 72GB x 2 | Windows 2003 R2 Standard 32 Bit | UAT-IAS | 31/12/2015 |
| 68 | HP | BL 20 p - HP | CN770900G7 | Dual-Core Intel Xeon 5110 (1.60 GHz/1066 FSB) | 2 | 4 | 72GB x 2 | Windows 2003 R2 Standard 64 Bit | Not Planned - Production Portal Standby | Not under AMC |
| 69 | HP | BL 20 p - HP | CN770900FU | Dual-Core Intel Xeon 5110 (1.60 GHz/1066 FSB) | 2 | 16 | 72GB x 2 | Windows 2003 Standard 64 Bit | WAS Server 2 | 31/12/2015 |
| 70 | HP | BL 20 p - HP | CN770900G3 | Dual-Core Intel Xeon 5110 (1.60 GHz/1066 FSB) | 2 | 4 | 72GB x 2 | Windows 2003 Standard 32 Bit | PDC for MDC SIDBI | 31/12/2015 |
| 71 | HP | BL 20 p - HP | CN770900FT | Dual-Core Intel Xeon 5110 (1.60 GHz/1066 FSB) | 2 | 4 | 72GB x 2 | Windows 2003 R2 Standard 64 Bit | TDS Server Peer1 | 31/12/2015 |
| 72 | HP | BL 20 p - HP | CN770900FY | Dual-Core Intel Xeon 5110 (1.60 GHz/1066 FSB) | 1 | 2 | 72GB x 2 | Windows 2003 R2 Standard 64 Bit | HIPS- Security Server - Reconfigure for SIDBIFARM.com | 31/12/2015 |
| 73 | HP | HP rx6600 | SGH51508A3 | 4 (2 Intel(R) Itanium 2 9100 series processors (1.59 GHz, 18 MB) | 2 | 128 | 300 x 4 | HP-UX 11.31 v3 | ESA Production DB | 31/01/2016 |
| 74 | HP | HP ProLiant DL120 G6 | SGH007XYAB | Quad core intel Xeon X3430 @2.40 GHZ | 1 | 4 GB | 1\*160GB 1\* 250GB | Windows 2008 Standard 32 Bit | VC Server | 30/6/2015 |
| 75 | HP | HP ProLiant DL360 G6 | CN701704RK | Quad intel Xeon E5504 @2.40 GHZ | 1 | 8 GB | 3\*300GB | Windows 2008 Standard 64 Bit | SyS Log Server | 23/06/2015 |
| 76 | HP | HP PROLIANT DL380 G7 | SGH1180XE15 | Dual core Intel Xeon E5503 @2.00 Ghz | 2 | 24 | 2\*146GB, 3\*300GB | Windows 2008 Enterprise 64 Bit | Crisil - IRMS | 22/05/2016 |
| 77 | HP | HP PROLIANT DL380 G7 | SGH1180XE13 | Dual core Intel Xeon E5503 @2.00 Ghz | 2 | 24 | 2\*146GB, 3\*300GB | Windows 2008 Enterprise 64 Bit | Crisil - IRMS | 22/05/2016 |
| 78 | HP | HP-RX6600 | SGH5116NH9 | 4 (2 Intel(R) Itanium 2 9100 series processors (1.59 GHz, 18 MB) | 3 | 64 | 300 x 4 | HP-UX 11.31 v3 | Legacy DB | 05/02/2016 |
| 79 | HP | HP Storage Work HSV200A | PR5071182F |  |  |  |  |  |  | Not in Use |
| 80 | HP | HP Storage Work HSV200A |  |  |  |  |  |  |  | Not in Use |
| 81 | HP | HP EVA4000 (AH051A) | SGH0716XFX |  |  |  |  |  |  | Not in Use |
| 82 | HP | HP EVA 4400 Storage | SGA11401HY |  |  |  | 8\*300GB |  |  | 30/06/2015 |
| 83 | HP | HSV300 Controller | SGH115XNSR |  |  |  |  |  |  | 30/06/2015 |
| 84 | HP | HP Storage SAN Switch | USB330T4E3 |  |  |  |  |  |  | 06/01/2017 |
| 85 | HP | HP Storage SAN Switch | CZC109TWT8 |  |  |  |  |  |  | 02/05/2016 |
| 86 | HP | SAN Storage Work | SGA10901TW |  |  |  | 12\*1024GB |  |  | 05/02/2016 |
| 87 | HP | SAN controller HSV 300 | SGA114006U |  |  |  |  |  |  | 05/02/2016 |
| 88 | HP | HP1840 Ultirum Tape drive | HUE1040KEN |  |  |  |  |  |  | 01/04/2015 |
| 89 | Citrix | Netscalar MPX 5550 | 7GG832AUED |  |  |  |  |  |  |  |
| 90 | HP | HP Storage SAN Switch | MY5142G056 |  |  |  |  |  |  | 01/04/2016 |
| 91 | HP | HP Storage SAN Switch | MY5142G084 |  |  |  |  |  |  | 01/04/2016 |

## Appendix III – List of Hardware at Data Center, Mumbai

| **S.N.** | **Server  Make** | **Model** | **Mac. S.No.** | **Processor** | **No. of CPUs** | **RAM** | **Hard Disk** | **OS details with version** | **Application Installed** | **AMC upto Date** |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 1 | HP | SAN Switch | USB014S15L | SAN Switch |  |  |  |  |  | 15/10/2015 |
| 2 | HP | SAN Switch | USB014S15A | SAN Switch |  |  |  |  |  | 15/10/2015 |
| 3 | HP | Ultrium 1840 | Old No HU1018A6AC New Serial No HU180316TT |  |  |  |  |  |  | 21/10/2015 |
| 4 | IBM | Ultrium 3580L11 | 809222 |  |  |  |  |  |  | Not under AMC |
| 5 | IBM | Ultrium 3580L11 | 117807035 |  |  |  |  |  |  | Not under AMC |
| 6 | HP | HP Integrity rx6600 | SGH5021AXF | D core Itanium @1.66 ghz |  | 46 GB | 600 GB | HP-UX 11.31 v3 | Oracle Database | 21/10/2015 |
| 7 | HP | SAN EVA | SGA01500ZP/ SGA01901LW |  |  |  | 8 TB | SAN EVA |  | 06/10/2015 |
| 8 | HP | SAN Storage Work |  |  |  |  | 5\*1024GB |  |  | 06/10/2015 |
| 10 | HP | ProLiant DL380 G6 | SGH020XTTX | 2 cpu q/c xeon 2.53 Ghz | 16 | 32 GB | 1 TB | Citrix XEN Server 5.6 |  | 30/06/2015 |
| 11 | HP | ProLiant DL380 G6 | SGH020XTTY | 2 cpu q/c xeon 2.53 Ghz | 16 | 32 GB | 1 TB | Citrix XEN Server 5.6 |  | 30/06/2015 |
| 12 | HP | ProLiant DL380 G6 | SGH020XTTW | 2 cpu q/c xeon 2.53 Ghz | 16 | 32 GB | 1 TB | Citrix XEN Server 5.6 |  | 30/06/2015 |
| 13 | Cirtix | Netscalar | 7NH0S2AUP7 | MPX 5550 Ent |  |  |  |  |  |  |
| 14 | Acer | Acer Desktop |  | Intel | 1 | 3 GB | 320 GB | RHEL 6.4 | Lotus SMTP | 31/12/2015 |
| 15 | HCL | HCL Infosystems Limited | 5073A1459889 | Intel 3.2 ghz | 2 | 1 GB | 146 GB | Windows 2003 R2 Standard 32 Bit | File server | 31/12/2015 |
| 16 | Dell | Dell R710 | D6BTPQ1 | Intel Xeon CPU E5620 @ 2.40 GHz | 2 | 16 GB | 600 GB | Windows 2003 R2 Enterprise 32 Bit | CITRIX | Warranty |
| 17 | Dell | Dell R710 | D6DTPQ1 | Intel Xeon CPU E5620 @ 2.40 GHz | 2 | 16 GB | 600 GB | Windows 2003 R2 Standard 64 Bit | ADC | Warranty |
| 18 | Dell | Dell R710 | CYXSPQ1 | Intel | 2 | 16 GB | 600 GB | RHEL 6.4 | Lotus Domino 9.0.1 | Warranty |

## Appendix IV – List of Servers at other Offices

| **S.N.** | **Location** | **Server  Make** | **Model** | **Mac. S.No.** | **Processor** | **No. of CPUs** | **RAM** | **Hard Disk** | **OS details with version** | **Applications currently installed** | **AMC To Date** |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 1 | Mumbai, BKC | HCL | HCL Infosystems Limited | 5073A1459894 | Intel Pentium D 300GHz | 2 | 512 MB | 80 GB | Windows 2003 R2 | ADC, DNS, Fileserver | 30/06/2015 |
| 2 | Bangalore | HCL | HCL Infosystems Limited | 5073A1459895 | Intel Pentium D 300GHz | 2 | 512 MB | 80 GB | Windows 2003 R2 | DC, DNS, Fileserver , NOTES | 30/06/2015 |
| 3 | Bhopal | HCL | HCL Infosystems Limited | 4083A1416559 | Intel Xeon 1.86GHz | 2 | 1 GB | 160 GB | Windows 2003 R2 | DC, DNS, Fileserver | 30/06/2015 |
| 4 | Baroda | HCL | HCL Infosystems Limited | 4073A1428131 | Intel Pentium D 300GHz | 2 | 512 MB | 80 GB | Windows 2003 R2 | DC, DNS, Fileserver | 30/06/2015 |
| 5 | Faridabad | HCL | HCL Infosystems Limited | 5073A1459892 | Intel Pentium D 300GHz | 2 | 512 MB | 80 GB | Windows 2003 R2 | ADC, DNS, Fileserver | 30/06/2015 |
| 6 | Bhubaneshwar | HCL | HCL Infosystems Limited | 5073A1459893 | Intel Pentium D 300GHz | 1 | 512 MB | 80 GB | Windows 2003 R2 | DC, DNS, Fileserver | 30/06/2015 |
| 7 | New Delhi | HCL | HCL Infosystems Limited | 4083A1416555 | Intel Xeon 1.86GHz | 2 | 1 GB | 160 GB | Windows 2003 R2 | DC, DNS, Fileserver , NOTES | 30/06/2015 |
| 8 | Ludhiana | HCL | HCL Infosystems Limited | 5073A1459897 | Intel Pentium D 300GHz | 1 | 512 MB | 80 GB | Windows 2003 R2 | DC, DNS, Fileserver | 30/06/2015 |
| 9 | Lukhnow Notes | HCL | HCL Infosystems Limited | 5073A1459899 | Intel Pentium D 300GHz | 1 | 1 GB | 140 GB | Windows 2003 R2 | NOTES | 30/06/2015 |
| 10 | Guwahati | HCL | HCL Infosystems Limited | 4083A1416557 | Intel Xeon 1.86GHz | 2 | 1 GB | 160 GB | Windows 2003 R2 | ADC, DNS, Fileserver | 30/06/2015 |
| 11 | Tirupur | HCL | HCL Infosystems Limited | 5073A1459896 | Intel Pentium D 300GHz | 2 | 512 MB | 80 GB | Windows 2003 R2 | DC, DNS, Fileserver | 30/06/2015 |
| 12 | Kpboadc | HCL | HCL Infosystems Limited | 4083A1416558 | Intel Xeon 1.86GHz | 2 | 1 GB | 160 GB | Windows 2003 R2 | ADC | 30/06/2015 |
| 13 | Lukhnow (Dev) | HCL | HCL Infosystems Limited | 4083A1416554 | Intel Xeon 1.86GHz | 1 | 1 GB | 160GB | Windows 2003 std | Devlopment server. | 30/06/2015 |
| 14 | Hyderabad | Dell | Dell D710 | 1X2MVQ1 | Intel(R) Xeon(R) CPU E5620 @ 2.40GHz | 1 | 8 GB | 2\*600 GB | Windows 2003 std R2\_64 Bit | ADC, File Server DNS, Notes | 30/05/2016 |
| 15 | Chandigarh | Dell | Dell D710 | 1X4PVQ1 | Intel(R) Xeon(R) CPU E5620 @ 2.40GHz | 1 | 8 GB | 2\*600 GB | Windows 2003 std R2\_64 Bit | ADC, File Server DNS, Notes | 30/05/2016 |
| 16 | Coimbatore | Dell | Dell D710 | 1X2QVQ1 | Intel(R) Xeon(R) CPU E5620 @ 2.40GHz | 1 | 8 GB | 2\*600 GB | Windows 2003 std R2\_64 Bit | ADC, File Server DNS | 30/05/2016 |
| 17 | Kochi | Dell | Dell D710 | 1X2TVQ1 | Intel(R) Xeon(R) CPU E5620 @ 2.40GHz | 1 | 8 GB | 2\*600 GB | Windows 2003 std R2\_64 Bit | File Server | 30/05/2016 |
| 18 | Kolkata | Dell | Dell D710 | 1X3NVQ1 | Intel(R) Xeon(R) CPU E5620 @ 2.40GHz | 1 | 8 GB | 2\*600 GB | Windows 2003 std R2\_64 Bit | ADC, File Server DNS, Notes | 30/05/2016 |
| 19 | Lucknow | Dell | Dell D710 | 1X3SVQ1 | Intel(R) Xeon(R) CPU E5620 @ 2.40GHz | 1 | 8 GB | 2\*600 GB | Windows 2003 std R2\_64 Bit | ADC, File Server DNS | 30/05/2016 |
| 20 | Jaipur | Dell | Dell D710 | 1X4LVQ1 | Intel(R) Xeon(R) CPU E5620 @ 2.40GHz | 1 | 8 GB | 2\*600 GB | Windows 2003 std R2\_64 Bit | ADC, File Server DNS, Notes | 30/05/2016 |
| 21 | Pune | Dell | Dell D710 | 1X1LVQ1 | Intel(R) Xeon(R) CPU E5620 @ 2.40GHz | 1 | 8 GB | 2\*600 GB | Windows 2003 std R2\_64 Bit | ADC, File Server DNS, Notes | 30/05/2016 |
| 22 | Ahmedabad | Dell | Dell D710 | 1X1TVQ1 | Intel(R) Xeon(R) CPU E5620 @ 2.40GHz | 1 | 8 GB | 2\*600 GB | Windows 2003 std R2\_64 Bit | ADC, File Server DNS, Notes | 30/05/2016 |

## Appendix V – Office Wise list of Network Equipments and Security Devices

| **S.N.** | **Location** | **Equipment Type** | **Make** | **Model** | **Qty.** | **AMC To date** |
| --- | --- | --- | --- | --- | --- | --- |
| 1 | Mumbai, BKC | Core Switch | Cisco | Cisco WS-C6509-E | 1 | 08/01/2016 |
| 2 | Mumbai, BKC | Core Switch | Cisco | Cisco WS-C6509-E | 1 | 08/01/2016 |
| 3 | Mumbai, BKC | Proxyserver | Cisco | Cisco S370 | 1 | 31/08/2016 |
| 4 | Mumbai, BKC | Proxyserver | Cisco | Cisco S370 | 1 | 31/08/2016 |
| 5 | Mumbai, BKC | Firewall | Cisco | Cisco PIX-525 | 1 | 30/06/2015 |
| 6 | Mumbai, BKC | Firewall | Cisco | Cisco PIX-525 | 1 | 30/06/2015 |
| 7 | Mumbai, BKC | Firewall | Fortigate | Fortigate 800 | 1 | 29/10/2015 |
| 8 | Mumbai, BKC | Firewall | Fortigate | Fortigate 800 | 1 | 29/10/2015 |
| 9 | Mumbai, BKC | IPS | Cisco | Cisco IPS-4240-K9 | 1 | 19/10/2015 |
| 10 | Mumbai, BKC | Load Balancer | Radware | Radware RODS-VL-SPP | 1 | 17/02/2016 |
| 11 | Mumbai, BKC | Load Balancer | Radware | Radware RODS-VL-SPP | 1 | 17/02/2016 |
| 12 | Mumbai, BKC | Firewall | Fortigate | Fortigate 60C | 1 | 29/10/2015 |
| 13 | AGARTALA | Switch | Cisco | LINKYS | 1 | Not under AMC |
| 14 | AGRA | Switch | Cisco | LINKYS SRW208 | 1 | Not under AMC |
| 15 | AGRA | Switch | HP | HP-2530-24G | 1 | Lifetime |
| 16 | AHMEDNAGAR | Switch | HP | HP-2530-24G | 1 | Lifetime |
| 17 | AIZWAL | Switch | Cisco | LINKYS | 1 | Not under AMC |
| 18 | ALWAR | Switch | HP | HP-2530-24G | 1 | Lifetime |
| 19 | AMBATTUR | Switch | D-Link | DES-3526 | 1 | Not under AMC |
| 20 | AMBATTUR | Switch | Cisco | Cisco 2960 | 1 | Not under AMC |
| 21 | ANDHERI | Switch | D-Link | DES -3828 | 1 | 30/09/2015 |
| 22 | AURANGABAD | Switch | Cisco | CISCO 2950 SERIES | 1 | 30/09/2015 |
| 23 | BALANAGAR | Switch | HP | HP-2530-24G | 1 | Lifetime |
| 24 | BANGALORE | Switch | D-Link | D-LINK DES 3526 | 1 | 30/09/2015 |
| 25 | BANGALORE | Switch | Cisco | Cisco 2960 | 1 |  |
| 26 | BARODA | Switch | Cisco | Cisco 2960 | 1 |  |
| 27 | BHOPAL | Switch | Cisco | Cisco 2960 | 1 |  |
| 28 | BHOPAL | Switch | HP | HP-2530-24G | 1 | Lifetime |
| 29 | BHUBNESHWAR SITI | Switch | Cisco | Cisco 2960 | 1 | Under Warranty |
| 30 | BHUBNESHWAR SITI | Switch | Cisco | SF300-24 | 1 | Under Warranty |
| 31 | BHUBNESHWAR SITI | Switch | Cisco | SF300-24 | 1 | Under Warranty |
| 32 | BHUBNESHWAR SITI | Switch | Cisco | SF300-24 | 1 | Under Warranty |
| 33 | BHUBNESHWAR SITI | Switch | Cisco | SF300-24 | 1 | Under Warranty |
| 34 | BHUBNESHWAR SITI | Switch | Cisco | SF300-24 | 1 | Under Warranty |
| 35 | BILASPUR | Switch | Cisco | CISCO SR224 | 1 | Not under AMC |
| 36 | BILASPUR | Switch | HP | HP-2530-24G | 1 | Lifetime |
| 37 | CHANDIGARH | Switch | Netgear | Netgear JFS 524 | 1 | Not in AMC |
| 38 | CHANDIGARH | Switch | D-Link | DES-1024D | 1 | 30/09/2015 |
| 39 | CHENNAI | Firewall | Checkpoint | Checkpoint 4800- CPAP-SG4807 | 1 | 30/06/2015 |
| 40 | CHENNAI | Switch | D-Link | DLINK DES-1024A | 1 |  |
| 41 | CHENNAI | Switch | D-Link | DLINK DES1016D | 1 | 30/09/2015 |
| 42 | CHENNAI | Switch | D-Link | DLINK 3526 | 1 | 30/09/2015 |
| 43 | CHENNAI | Switch | D-Link | DLINK 3526 | 1 | 30/09/2015 |
| 44 | CHENNAI | Switch | Cisco | Cisco WS-C3750X-24 | 1 | 30/09/2015 |
| 45 | CHENNAI | Switch | HP | HP 2530-24G | 1 | Lifetime |
| 46 | CHENNAI | Switch | Cisco | Cisco SF90-24 | 1 |  |
| 47 | COIMBATORE | Switch | Cisco | Cisco 2960 | 1 |  |
| 48 | DEHRADUN | Switch | Other | WIPRO | 1 | Not in AMC |
| 49 | DIMAPUR | Switch | Cisco | LINKYS | 1 |  |
| 50 | ERODE | Switch | D-Link | D-LINK DES 3526 | 1 |  |
| 51 | ERODE | Switch | HP | HP-2530-24G | 1 | Lifetime |
| 52 | FARIDABAD | Switch | Cisco | Cisco 2960 | 1 | 30/09/2015 |
| 53 | GANDHIDHAM | Switch | D-Link | D-LINK | 1 | 30/09/2015 |
| 54 | GREATER NOIDA | Switch | D-Link | LINKYS | 1 | Not under AMC |
| 55 | GREATER NOIDA | Switch | HP | HP-2530-24G | 1 | Lifetime |
| 56 | GURGAON | Switch | Cisco | Cisco 2960 | 1 |  |
| 57 | GUWAHATI | Switch | Cisco | Cisco 2960 | 1 |  |
| 58 | HOSUR | Switch | Cisco | Cisco 2960 | 1 |  |
| 59 | HUBLI | Switch | HP | HP-2530-24G | 1 | Lifetime |
| 60 | HYDERABAD | Switch | D-Link | D-LINK DES 3526 | 2 | 30/09/2015 |
| 61 | IMPHAL | Switch | Cisco | LINKYS | 1 |  |
| 62 | INDORE | Switch | INTELLINET | INTELLINET 30D | 1 | Not in AMC |
| 63 | INDORE | Switch | Cisco | Cisco 2960 | 1 | 30/09/2015 |
| 64 | ITANAGAR | Switch | D-Link | D-LINK DES 3526 | 1 |  |
| 65 | JAIPUR | Switch | D-Link | D-LINK DES 3526 | 1 | 30/09/2015 |
| 66 | JAIPUR | Switch | D-Link | DLINK DES 1008D | 1 |  |
| 67 | JAIPUR | Switch | Cisco | Cisco 2960 | 1 |  |
| 68 | JALANDHAR | Switch | HP | HP-2530-24G | 1 | Lifetime |
| 69 | JAMMU | Switch | D-Link | DES-1008 | 1 | 30/09/2015 |
| 70 | JAMNAGAR | Switch | HP | HP-2530-24G | 1 | Lifetime |
| 71 | JAMSHEDPUR | Switch | Cisco | Cisco 2960 | 1 |  |
| 72 | JODHPUR | Switch | D-Link | DES-1024A | 1 | 30/09/2015 |
| 73 | KANPUR | Switch | Cisco | Cisco 2960 | 1 |  |
| 74 | KISHANGARH | Switch | HP | HP-2530-24G | 1 | Lifetime |
| 75 | KOCHI | Switch | D-Link | D-LINK DES 3526 | 2 | 30/09/2015 |
| 76 | KOLHAPUR | Switch | HP | HP-2530-24G | 1 | Lifetime |
| 77 | KOLKATA | Switch | Cisco | CISCO 2950 Switch | 1 | 30/09/2015 |
| 78 | KOLKATA | Switch | Cisco | CISCO 2950 Switch | 1 | 30/09/2015 |
| 79 | KOLKATA | Switch | Cisco | CISCO 2960 Switch | 1 | 30/09/2015 |
| 80 | KUNDLI | Switch | HP | HP-2530-24G | 1 | Lifetime |
| 81 | LUCKNOW | Switch | Cisco | CISCO 2950 Switch | 1 | 30/09/2015 |
| 82 | LUCKNOW | Switch | Cisco | CISCO 2950 Switch | 1 | 30/09/2015 |
| 83 | LUCKNOW | Switch | Cisco | CISCO 2950 Switch | 1 | 30/09/2015 |
| 84 | LUCKNOW | Switch | Cisco | CISCO 2950 Switch | 1 | 30/09/2015 |
| 85 | LUCKNOW | Switch | Cisco | CISCO 2950 Switch | 1 | 30/09/2015 |
| 86 | LUCKNOW | Switch | Cisco | CISCO 2950 Switch | 1 | 30/09/2015 |
| 87 | LUCKNOW | Switch | Cisco | CISCO 2950 Switch | 1 | 30/09/2015 |
| 88 | LUCKNOW | Switch | Cisco | CISCO 3550 Switch | 1 | 30/09/2015 |
| 89 | LUCKNOW | Switch | Cisco | CISCO 3550 Switch | 1 | 30/09/2015 |
| 90 | LUCKNOW | Switch | SYNOPTICS LATTIS | Synoptics Lattitude 2803 | 1 | Not in AMC |
| 91 | LUCKNOW | Switch | SYNOPTICS LATTIS | Synoptics Lattitude 2803 | 1 | Not in AMC |
| 92 | LUCKNOW | Switch | SYNOPTICS LATTIS | Synoptics Lattitude 2803 | 1 | Not in AMC |
| 93 | LUCKNOW | Switch | INTELEEE | INTELEEE3330 | 1 | Not in AMC |
| 94 | LUDHIANA | Switch | Cisco | CISCO 2960 | 1 | 30/09/2015 |
| 95 | MADURAI | Switch | HP | HP-2530-24G | 1 | Lifetime |
| 96 | MORBI | Switch | Cisco | CISCO 2960 Switch | 1 |  |
| 97 | Mumbai, BKC | Switch | Cisco | CISCO 2950 Switch | 1 | 30/09/2015 |
| 98 | Mumbai, BKC | Switch | Cisco | CISCO 2950 Switch | 1 | 30/09/2015 |
| 99 | Mumbai, BKC | Switch | Cisco | CISCO 2950 Switch | 1 | 30/09/2015 |
| 100 | Mumbai, BKC | Switch | Cisco | CISCO 2960 Switch | 1 | 30/09/2015 |
| 101 | Mumbai, BKC | Switch | Cisco | CISCO 2950 Switch | 1 | 30/09/2015 |
| 102 | Mumbai, BKC | Switch | Cisco | CISCO 2960 Switch | 1 | 30/09/2015 |
| 103 | Mumbai, BKC | Switch | Cisco | CISCO 2950 Switch | 1 | 30/09/2015 |
| 104 | Mumbai, BKC | Switch | Cisco | CISCO 2950 Switch | 1 | 30/09/2015 |
| 105 | Mumbai, BKC | Switch | Cisco | Cisco WS-C4506 | 1 | Not under AMC |
| 106 | Mumbai, BKC | Switch | Cisco | CISCO 2950 Switch | 1 | 30/09/2015 |
| 107 | Mumbai, BKC | Switch | Cisco | CISCO 2950 Switch | 1 | 30/09/2015 |
| 108 | Mumbai, BKC | Switch | Cisco | CISCO 2960 Switch | 1 | 30/09/2015 |
| 109 | Mumbai, BKC | Switch | Cisco | CISCO 2960 Switch | 1 | 30/09/2015 |
| 110 | Mumbai, BKC | Switch | Cisco | CISCO 2960 Switch | 1 | 30/09/2015 |
| 111 | Mumbai, BKC | Switch | Cisco | CISCO 2960 Switch | 1 | 30/09/2015 |
| 112 | Mumbai, BKC | Switch | Cisco | CISCO 2960 Switch | 1 | 30/09/2015 |
| 113 | Mumbai, BKC | Switch | Cisco | CISCO 2960 Switch | 1 | 30/09/2015 |
| 114 | Mumbai, BKC | Switch | Cisco | CISCO 2960 Switch | 1 | 30/09/2015 |
| 115 | Mumbai, BKC | Switch | Cisco | CISCO 2950 Switch | 1 | 30/09/2015 |
| 116 | Mumbai, BKC | Switch | Cisco | CISCO 2950 Switch | 1 | 30/09/2015 |
| 117 | Mumbai, BKC | Switch | D-Link | D-LINK 3526 | 1 | 30/09/2015 |
| 118 | Mumbai, BKC | Switch | HP | HP 5500-24G | 1 | Lifetime |
| 119 | Mumbai, BKC | Switch | HP | HP 5500-24G | 1 | Lifetime |
| 120 | Mumbai, BKC | Switch | HP | HP-2530-24G | 1 | Lifetime |
| 121 | Mumbai, BKC | Switch | HP | HP-2530-24G | 1 | Lifetime |
| 122 | MYSORE | Switch | HP | HP-2530-24G | 1 | Lifetime |
| 123 | NAGPUR | Switch | Cisco | Cisco 2960 | 1 |  |
| 124 | NARIMAN POINT | Switch | Cisco | Cisco 2960 | 1 | 30/09/2015 |
| 125 | NASIK | Switch | Cisco | LINKYS | 1 | Not under AMC |
| 126 | NASIK | Switch | HP | HP-2530-24G | 1 | Lifetime |
| 127 | NEW DELHI | Switch | D-Link | D-LINK 3526 | 1 |  |
| 128 | NEW DELHI | Switch | D-Link | D-LINK 3526 | 1 |  |
| 129 | NEW DELHI | Switch | Other | HCL-24T-1S | 1 | Not in AMC |
| 130 | NEW DELHI | Switch | D-Link | D-LINK 3526 | 1 |  |
| 131 | NEW DELHI | Switch | Cisco | CISCO 2900 XL | 2 | 30/09/2015 |
| 132 | NEW DELHI | Switch | IBM | IBM 8275-326 | 1 | Not under AMC |
| 133 | NEW DELHI | Switch | Cisco | CISCO WS-C2960-48TC-L | 1 |  |
| 134 | NEW DELHI | Switch | D-Link | D-LINK D816TP | 1 | Not under AMC |
| 135 | NEW DELHI | Switch | D-Link | D-LINK D816TP | 1 | Not under AMC |
| 136 | NEW DELHI | Hub | HP | 3 COM | 1 | Not under AMC |
| 137 | OKHLA | Switch | D-Link | D LINK DES-1024D | 1 |  |
| 138 | OKHLA | Switch | D-Link | D LINK DES-1024D | 1 |  |
| 139 | OKHLA | Switch | HP | HP-2530-24G | 1 | Lifetime |
| 140 | PANAJI | Switch | Cisco | Cisco 2960 | 1 |  |
| 141 | PATNA | Switch | D-Link | D-LINK DES 3526 | 1 |  |
| 142 | PEENYA | Switch | Cisco | LINKYS | 1 |  |
| 143 | PEENYA | Switch | HP | HP-2530-24G | 1 | Lifetime |
| 144 | PIMPRI | Switch | HP | HP-2530-24G | 1 | Lifetime |
| 145 | PONDICHERRY | Switch | Super Stack | Super Stack 3C16630A | 1 | Not in AMC |
| 146 | PUNE | Switch | D-Link | D-LINK DES 3526 | 1 |  |
| 147 | PUNE | Switch | D-Link | D-Link DES 1016D | 1 |  |
| 148 | PUNE | Switch | D-Link | D-Link DES 1016D | 1 |  |
| 149 | RAIPUR | Switch | D-Link | D-LINK DES 3526 | 1 |  |
| 150 | RAJAHMUNDRY | Switch | HP | HP-2530-24G | 1 | Lifetime |
| 151 | RAJKOT | Switch | Cisco | Cisco 2960 | 1 |  |
| 152 | RANCHI | Switch | Cisco | Cisco 2950 | 1 |  |
| 153 | ROURKELA | Switch | D-Link | D-LINK DES 3526 | 1 |  |
| 154 | RUDRAPUR | Switch | HP | HP-2530-24G | 1 | Lifetime |
| 155 | SHILLONG | Switch | Cisco | LINKYS | 1 |  |
| 156 | SHIMLA | Switch | Cisco | LINKYS | 1 | Not under AMC |
| 157 | SHIMLA | Switch | HP | HP-2530-24G | 1 | Lifetime |
| 158 | SURAT | Switch | Cisco | LINKYS | 1 | Not under AMC |
| 159 | SURAT | Switch | HP | HP-2530-24G | 1 | Lifetime |
| 160 | THANE | Switch | HP | HP-2530-24G | 1 | Lifetime |
| 161 | TIRUPUR | Switch | Cisco | Cisco 2960 | 1 |  |
| 162 | TRICHY | Switch | HP | HP-2530-24G | 1 | Lifetime |
| 163 | UDAIPUR | Switch | D-Link | DLINK DNT100 | 1 | Not under AMC |
| 164 | UDAIPUR | Switch | HP | HP-2530-24G | 1 | Lifetime |
| 165 | VARANASI | Switch | D-Link | DLINK DSL 1024A | 1 |  |
| 166 | VATVA | Switch | Cisco | LINKYS | 1 |  |
| 167 | VATVA | Switch | HP | HP-2530-24G | 1 | Lifetime |
| 168 | VIJAYWADA | Switch | Cisco | LINKYS | 1 | Not under AMC |
| 169 | VIJAYWADA | Switch | HP | HP-2530-24G | 1 | Lifetime |
| 170 | VISAKHAPATNAM | Switch | Cisco | CISCO 2960 | 1 |  |
| 171 | BHUBANESHWAR | SWITCH | CISCO | 2960 | 1 |  |
| 172 | New Delhi | SWITCH | HCL | 24T-1S-24 port | 1 | Not under AMC |
| 173 | New Delhi | SWITCH | D-Link | 3226-24 port | 1 | Not under AMC |
| 174 | INDORE | SWITCH | D-Link | 3226-24 port | 1 |  |
| 175 | NOIDA | SWITCH | HP | HP-2530-24G | 1 | Lifetime |
| 176 | CHANDIGARH | SWITCH | D-LINK | DES-1024A | 1 | 30/09/2015 |
| 177 | HYDERABAD | SWITCH | D-LINK | 10080 | 1 | Not under AMC |
| 178 | BANGALORE | SWITCH | DLINK | DES-1016 A 16 PORT | 1 | Not in AMC |
| 179 | BANGALORE | SWITCH | DLINK | DES-1008 D 8 PORT | 1 | Not in AMC |
| 180 | BANGALORE | SWITCH | LINKSYS | LINK SYS 8 PORT | 1 | Not in AMC |
| 181 | BANGALORE | SWITCH | DLINK | DES-1008 D 8 PORT | 1 | Not in AMC |
| 182 | Ahmedabad | Switch | Cisco | Catalyst 2960 | 1 | 30/09/2015 |
| 183 | Ahmedabad | Switch | D-Link | Des-322 GS | 1 |  |
| 184 | Ahmedabad | Switch | CISCO | SF90D-08 | 1 | Not Under AMC |
| 185 | Coimbatore | Switch | XSTACK | DES-3592 | 1 | Not Under AMC |
| 186 | BHUBNESHWAR SITI | Switch | CISCO | WS-C3560X-24 | 1 |  |
| 187 | GUWAHATI | Switch |  | Lattis hub 2813 | 1 | Not under AMC |
| 188 | GUWAHATI | Switch | D LINK | DES-3526 | 1 |  |
| 189 | Kolkata | Switch | D-LINK | DFE-2616ix - 10 BASE -T/ 100 BASE TX DUAL SPEED HUB | 1 | Not under AMC |
| 190 | JALANDHAR | SWITCH | CISCO | CATALYST 10/100 | 1 |  |
| 191 | TIRUPUR | SWITCH | D LINK | DES 3526 | 1 | Not under AMC |
| 192 | FARIDABAD | SWITCH | DIGISOL | 4000 | 1 | Not under AMC |
| 193 | Bahadurgarh | SWITCH | HP | HP-2530-24G | 1 | Lifetime |
| 194 | Gangtok | SWITCH | DLINK | DES 1008 | 1 |  |
| 195 | Ghaziabad | SWITCH | DLINK | DES1008 | 1 |  |

## Appendix VI – Details of EMS Infrastructure

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| |  |  |  | | --- | --- | --- | | **SN** | **Component** | **Purpose** | | 1 | Network Node Manager | Network device monitoring | | 2 | Operations Manager | Server Health Monitoring | | 3 | Client Automation Server | Server or Desktop Patch deployment | | 4 | Service Manager | Ticketing Tool | | 5 | Business Service Management (BSM) Diagnostic | Deep drill down into transaction for root cause analysis | | 6 | BSM RUM | Real user monitoring – End user Monitoring | | 7 | BSM Site Scope | Agent-less monitoring of IT Infrastructure | | 8 | BSM | Dashboards and reports, Single console for all events | | |
| * **HP - BSM Tools Details** * Business Service Mgmt (BSM-9.1) * Sitescope 11.24 - Solution (DBA, Websphere & MQ) * Real user monitoring (RUM – 9.20) * Diagnostics – 9.1 – (Application Drill Down) | * **HP –Other tools** * Service Manager 7.11 (Help Desk) * Network Monitoring – (NNMi -9.20) * Operations Manager : Version 9.0 (Server Monitoring) * Client Automation Service (CAS – 7.9) – |
| * **Overview of HP - BSM Tools deployment**   D:\01. myProjects\01. LiveProjects\02. IMO_2016.900\11. RfP. Preparation\05. RfP_WiP\00. Live\Support\EMS.jpg | |