



“इंडिया एस.एम.ई सर्विसेस प्लैटफ़ॉर्म” की वेब होस्टिंग सेवाएँ के लिए प्रस्ताव का आमंत्रण
**REQUEST FOR PROPOSAL (RFP) FOR WEB HOSTING SERVICES OF
“INDIA SME SERVICES PLATFORM”**

(निविदा सं: UV/05012021/OUT/08451 दिनांक 06 जनवरी 2021)
(RFP No: UV/05012021/OUT/08451 dated 06 January 2021)

Corrigendum

1. **Bid Submission date** - The bid submission date has been extended as per details given below.

बोली जमा करने की अंतिम तिथि Last date for submission of bids	26 फरवरी 2021 (शुक्रवार) 26 th February 2021 (Friday)	सायं 5:00 बजे तक by 5:00 PM
--	---	--------------------------------

2. **Amendments / Change to the Bid Content / Eligibility Criteria**

S.No.	RFP Ref. (Page & Section)	Original Clause / Content	Modified Clause / Content
1	Page 16 of 102, 3.1 Hosting of the existing portal / website and its management (e)	Data Center (DC) and Disaster Recovery sites will be hosted in two different seismic geographical locations.	The Primary DC-Cloud and the DR-Cloud should be located in different geographical locations and shall meet the desired RPO / RTO / Uptime requirements. This requirement should confirm to the MeITY standard. The DC & DR sites should be separated by a minimum distance of 100 Km.
2	Page 16 of 102, 3. Section 3.1	Bidder is required to arrange for cloud-based hardware infrastructure to host the proposed solution.” <u>Extract of Pre-Bid Queries’ Response</u> As per the RfP the bidder and Cloud Service Provider is the same and he shall manage the entire cloud infrastructure. VM / OS / License of all the required software shall be procured and managed by the Cloud Service Provider. SIDBI shall not be managing	The Bidder can be CSP or CSP’s Large Scale Partners (LSP). In case of CSP’s LSP bidding for the assignment, the CSP shall enter into an Enterprise Level Agreement with SIDBI for the proposed assignment which is to be delivered through LSPs. Further LSPs shall be required to submit Authorisation Letter from the CSP for bidding in the RfP.

S.No.	RFP Ref. (Page & Section)	Original Clause / Content	Modified Clause / Content
		the Licenses of different Software.	All other points for Cloud Provider pertaining to MeitY empanelment, ISO certification, DC-DR replication, RTO, RPO, IOPS, Throughput, Security, Exit Management and other points w.r.t infrastructure etc shall remain the same and shall be read in context of Cloud Service Provider [who hosts the entire cloud infrastructure]. VM / OS / License of all the required software shall be procured and managed by the Cloud Service Provider. SIDBI shall not be managing the Licenses of different Software.
3	Page 43 of 102 S.No. 3 (Criteria Description)	The Primary Data Center / DR Data Centre should be located in India, in separate seismic zones and should be TIA 942 / Tier-3 or higher Uptime (Facility).	The Primary Data Center / DR Data Centre should be located in India, in different geographical locations situated more than 100 km apart and should confirm to atleast Tier III standard (preferably certified under TIA 942 or Uptime Institute Certifications by a 3 rd Party) and implement tool based processes based on ITIL standard
4	Page 43 of 102 Validity of services by the CSP*.	The Bidder should not have been blacklisted or in fraud list by/off Govt. of India/State Government/ Central PSU / Multilateral / bilateral agencies / and regulators, etc. at the time of bid submission date	The Bidder (including CSP in case bidder is CSP's LSP) should not have been blacklisted or in fraud list by/off Govt. of India/State Government/ Central PSU / Multilateral / bilateral agencies / and regulators, etc. at the time of bid submission date
5	Page 43 of 102 ISO Compliance Infrastructure.	Bidder should have valid ISO 27001:2013, ISO 22301:2019	CSP should have valid ISO 27001:2013, ISO 22301
6	Page 43 of 102 MeitY certified and empaneled service provider.	Bidder or consortium partner positioned to offer DC / DR should be empanelled by Ministry of Electronics & Information Technology, Govt. of India as Cloud Service Providers (CSPs)	CSP positioned to offer DC / DR should be empanelled by Ministry of Electronics & Information Technology, Govt. of India as Cloud Service Providers (CSPs) and should have successfully completed

S.No.	RFP Ref. (Page & Section)	Original Clause / Content	Modified Clause / Content
		and should have successfully completed the STQC audit for the proposed DC and DR site.	the STQC audit for the proposed DC and DR site. LSPs bidding for the assignment shall be required to submit Authorisation Letter from the CSP.
7	Page 44 of 102 Cloud technical compliance	Bidder to comply with all the technical compliance for cloud requirements in format provided in Annexure-XVII	CSP to comply with all the technical compliance for cloud requirements in format provided in Annexure-XVII
8	Page 44 of 102	*CSP = Cloud Service Provider i.e. bidder.	*CSP = Cloud Service Provider
